

Listening task 1: I just don't understand.

A Listen. People are talking about communication misunderstandings. What are the topics? Circle the correct answers.

1.

- a. interrupting
- b. giving opinions directly

2.

- a. apologizing
- b. speaking politely

3.

- a. criticizing
- b. interrupting

4.

- a. criticizing
- b. disagreeing with others

B. Listen again. What advice does each person give? Circle the correct information.

1. If you think someone is wrong,
2. _____ only if you do something really bad.
3. Ask the person to
4. Try to express yourself more

Listening task 2.

Listen. Circle the correct answers.

1. The woman's students don't
 - a. do their homework.
 - b. stay awake.
 - c. talk much in class.
2. The woman thinks her students are
 - a. bored.
 - b. sleepy
 - c. hungry.
3. The students are from
 - a. many different countries.
 - b. the same country.
 - c. two different countries.
4. The man thinks the problem is

a. the woman's teaching.

b. cultural differences.

c. the textbook.

5. The man suggests teaching the students

a. about conversation styles.

b. English pronunciation.

c. more vocabulary.