



Full name: .....

Worksheet 7	Topic: Health	WID: IELTS6.0_07_L QR code:
Skills	<b>Listening:</b> <ul style="list-style-type: none"> <li>- correctly answer table completion and note completion tasks</li> <li>- use headings and completed cells in tables to help you predict correct answers</li> <li>- correctly use a variety of determiners and quantifiers</li> </ul>	..... pts/10

**Exercise 5. [IELTS Listening: Table completion]** Complete the table below. Write ONE WORD AND/ OR A NUMBER for each answer.

Event	Cost	Venue	Notes
Jazz band	E.g. Ticket available for £15	The 1 _____ school	Also appearing: Carolyn Hart (plays the 2 _____)
Duck races	£1 per duck	Start behind the 3 _____	Prize: tickets for 4 _____ held at the end of the festival. Duck can be bought in the 5 _____
Flower show	Free	6 _____ Hall	Prizes presented at 5 pm by a well-known 7 _____

**Exercise 6. [IELTS Listening: Note completion]** Listening and complete the notes below. Write ONE WORD ONLY for each answer.

#### Conflict at work

Conflict mostly consists of behaviour in the general category of 31 \_\_\_\_\_

Often a result of people wanting to prove their 32 \_\_\_\_\_

Also caused by differences in 33 \_\_\_\_\_ between people

34 \_\_\_\_\_ conflicts: people more concerned about own team than about company

Conflict-related stress can cause 35 \_\_\_\_\_ that may last for months

- **Chief Executives (CEOs)**



Many have both 36 \_\_\_\_\_ and anxiety

May not like to have their decisions questioned

There may be conflict between people who have different 37 \_\_\_\_\_

- **Other managers**

A structure that is more 38 \_\_\_\_\_ may create a feeling of uncertainty about who staff should report to.

- **Minimising conflict**

Bosses need to try hard to gain 39 \_\_\_\_\_

Someone from outside the company may be given the role of 40 \_\_\_\_\_ in order to resolve conflicts.

**Exercise 7. [IELTS Listening: Note completion + Table completion]** Listen and answer the questions.

**1-6: Complete the notes below. Write ONE WORD for each answer.**

**SELF-DRIVE TOURS IN THE USA**

**Example**      **Name:** Andrea    Brown

**Address:** 24    Road

**Postcode:** BH5 20P      **Phone:** (mobile) 077 8664 3091

**Heard about company from:**    2 \_\_\_\_\_

**Possible self-drive tours**

**Trip One:**

- Los Angeles: customer wants to visit some 3 \_\_\_\_\_ parks with her children
- Yosemite Park: customer wants to stay in a lodge, not a 4 \_\_\_\_\_

**Trip Two:**

- Customer wants to see the 5 \_\_\_\_\_ on the way to Cambria
- At Santa Monica: not interested in shopping
- At San Diego, wants to spend time on the 6 \_\_\_\_\_



7-10: Complete the table below. Write ONE WORD AND/OR A NUMBER for each answer.

	Number of days	Total distance	Price (per person)	Includes
Trip One	12 days	7 _____ km	£525	<ul style="list-style-type: none"> <li>• accommodation</li> <li>• car</li> <li>• one 8 _____</li> </ul>
Trip Two	9 days	980 km	9 £_____	<ul style="list-style-type: none"> <li>• accommodation</li> <li>• car</li> <li>• 10 _____</li> </ul>

**Exercise 8.** [IELTS Listening: Note completion + Table completion] Listen and answer the questions.

1-6: Complete the notes below. Write ONE WORD ONLY for each answer.

THORNDYKE'S BUILDERS		
<i>Example</i>	Customer heard about Thorndyke's from a <b>friend</b>	
Name:	Edith 1_____	
Address:	Flat 4, 2_____ Park Flats (Behind the 3_____)	
Phone number:	875934	Best time to contact customer: during the 4_____
Where to park:	opposite entrance next to the 5_____	
Needs full quote showing all the jobs and the 6_____		

7-10: Complete the table. Write ONE WORD ONLY for each answer.

Area	Work to be done	Notes
Kitchen	Replace the 7_____ in the door	Fix tomorrow
	Paint wall above the 8_____	Strip paint and plaster approximately one 9_____ in advance
Garden	One 10_____ needs replacing (end of garden)	