

You will hear people talking in eight different situations. For questions 1–8, choose the best answer (A, B or C).

- 1 You hear a woman talking about the gym she goes to.
What made her decide to join it?
A the chance to do a group activity
B a friend's recommendation
C its high-quality facilities
- 2 You hear some information on a travel programme.
Which holiday destinations have become more popular this year?
A city breaks
B traditional beach resorts
C skiing and other activity centres
- 3 You hear part of an interview with a man who teaches people to ride a bicycle.
He says that the adults he teaches
A take the lessons more seriously than kids do.
B are more likely to feel embarrassed than kids.
C worry less about making mistakes than kids do.
- 4 You hear a businesswoman leaving a phone message.
What is she doing?
A apologising for a delay in something
B explaining why she can't do something
C requesting further information about something
- 5 You hear a man talking about how he gets ideas for his work.
What does he do?
A He's a film director.
B He's an artist.
C He's a writer.
- 6 You overhear a woman talking to a sales assistant in a shop.
What does she want him to do about her computer?
A refund the money she paid for it
B provide her with a different model
C show her how to set it up correctly
- 7 You hear two friends talking about a rock concert they went to.
What do they agree about?
A Some of the acts were a bit disappointing.
B The tickets were good value for money.
C The venue was not really suitable.
- 8 You hear part of a programme about websites.
What is the woman's opinion of the sites she visited?
A There's little difference between them.
B Most of them aren't very well designed.
C They aren't as interesting as she'd expected.

Part 2

You will hear a student called Erica talking about learning how to do make-up for the entertainment industry. For questions 9–18, complete the sentences with a word or short phrase.

Learning about make-up

Erica got a diploma in a subject called (9)

Erica's usual school uniform is (10) in colour.

In her first lesson, Erica is learning about how to use
(11)

Erica was particularly interested in a lesson given by a
(12) teacher.

Erica is hoping to have a career in the (13)
department of a cosmetics firm.

Erica's brother did a course in (14),
which he didn't enjoy.

Erica remembers using the (15)
from their mum's make-up bag as children.

They learnt a lot from a recent lesson on the subject of
(16)

Erica's brother hopes to follow a career as a make-up artist in the
(17) industry.

They have already been offered a work-experience placement at a local
(18)

Part 3

You will hear five short extracts in which people are talking about being given advice. For questions 19–23, choose from the list (A–H) what each speaker was advised to do. Use the letters only once. There are three extra letters which you do not need to use.

A make an apology

Speaker 1

19

B accept an offer

Speaker 2

20

C issue an invitation

Speaker 3

21

D change a plan

Speaker 4

22

E consult an expert

Speaker 5

23

F admit to a mistake

G make an excuse

H cancel an arrangement

Part 4

You will hear an interview with a girl called Steffi Smeeton, who is talking about a group cycling trip she went on. For questions 24–30, choose the best answer (A, B or C).

24 How did Steffi feel when she first heard about the trip?

- A unsure whether she'd be fit enough
- B surprised that such things existed
- C certain that she'd enjoy it

25 The main thing that Steffi hoped to get out of the trip was

- A a greater commitment to cycling.
- B a new way of dealing with life's challenges.
- C a chance to meet many different sorts of people.

26 How did Steffi's family react to news of the trip?

- A Everyone wanted to help her get ready.
- B Her brother wished that he could go too.
- C Her sister-in-law thought it was a bad idea.

27 Steffi says that some of the group members

- A lost patience with those who couldn't keep up.
- B were too tired to socialise in the evenings.
- C already had experience of that sort of trip.

28 Steffi says that some group members agreed to

- A go out cycling together at weekends.
- B keep in electronic contact with each other.
- C go on another trip together in the future.

29 Steffi says that the trip has taught her to

- A see the importance of being part of a team.
- B work more efficiently in her college studies.
- C have a more relaxed attitude in general.

30 What activity does Steffi plan to try next?

- A running
- B sailing
- C flying