BOOKING A HOLIDAY

Read the text about planning and booking a holiday.

Nowadays there are plenty of different ways to book a holiday. Because of advances in technology you can now book holidays over the Internet; by teletext, a system providing news and other information through the TV; over the phone or by going into a travel agency. However you choose to book, you should ensure you have everything you need before departing for your holiday. This might include: valid travel documents such as passports, identity cards or visas for entry into specific countries and maybe your driving licence if you intend to drive your own or hire a car; travel tickets for planes, ships, trains or coaches and most airlines now expect you to check-in online before you fly and bring your printed boarding card with you to the airport. You should also consider purchasing some form of travel insurance to cover your costs in case your plane is delayed, cancelled, you lose any personal items or there is an emergency whilst you are on holiday. You can buy this independently or directly from your travel agent or travel provider. If you are travelling abroad some banks like you to inform them, otherwise they may block your credit and debit cards when you try to use them overseas. However, it is always wise to take some currency or a pre-paid debit card with you in case there are any problems.

Travel to certain countries requires immunization against diseases. These vary from country to country, as each has different risks to people health-wise, but you should check with your doctor around six weeks before going on your holiday to discuss possible vaccinations you may need for your destination.

LIVEWORKSHEETS

Read the text again and choose the correct answer

1 Which of the following are ways of booking a holiday?
A by phone B in a travel agency C over the Internet D all of these ways

2 Which of the following do you only need for entry into specific countries?
A identity card B passport C visa D none of these

3 You are expected to check in and print a boarding card before going to...
A an airport. B a bus station. C a ship's port. D a train station.

4 You might need travel insurance in case you...
A decide not to travel. B have an emergency on holiday.
C lose something before travelling. D miss your plane.

5 If you don't tell your bank you are going abroad what might they do?
A Block your cards. B Close your account. C Not give you any currency. D Refuse you credit

6 Some countries require immunization against diseases...
A when you return from your holiday. B six weeks before travel.
C during the holiday. D before and after the holiday.

Listen and complete the travel agent's booking form with the information you hear.

AURORA TRAVEL AGENCY BOOKING FORM

Type of holiday:

☐ package ☐ flight only ☐ accommodation ☐ other (please specify: _____)

Destination: _____

Specific dates: _____

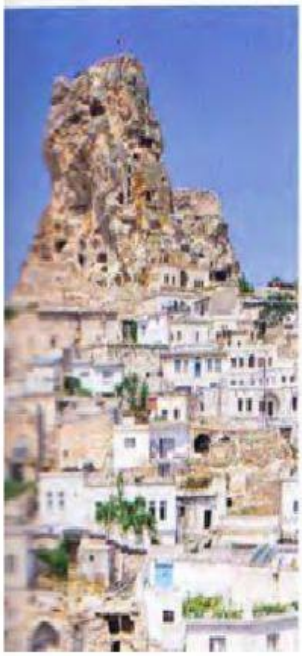
Type of accommodation: _____

Transfers: _____

LIVEWORKSHEETS

complete the second part of the conversation with the missing information below.

So, I'll need a 50% deposit now and the balance at least 14 days before the holiday date.
So your holiday is a two week, all-inclusive package to the Marmais Resort. Return flights; transfers to and from Dalaman Airport; a self-catering apartment, which will be cleaned once a week and use of a communal swimming pool. Now your passport numbers and expiry dates. No problem. You can email them to me.
I also need both your dates of birth. Can I have the full names of all the people travelling, please?



Travel Agent: (1) _____
Customer: My name is Karen Miller and my boyfriend's name is Andrew Jones.
Travel Agent: (2) _____
Customer: My date of birth is 8 June 1989 and Andrew's is 5 March 1985.
Travel Agent: (3) _____
Customer: Oh! I'm afraid I haven't got them with me.
Travel Agent: (4) _____
Customer: Ok. Thanks.
Travel Agent: (5) _____
Customer: What's included in that?
Travel Agent: (6) _____
Customer: Perfect!
Travel Agent: (7) _____
Customer: OK. Here's my credit card.

LIVEWORKSHEETS