

SB, p. 89/3. Listen to the 4 conversations and fill in the gaps.

1

A: Check in here for flights to Frankfurt, Madrid and Rome. Good morning, madam. Where are you (1) _____ today?

B: Well, actually I need to (2) _____ in Frankfurt and then (3) _____ to Rome tomorrow.

A: That's fine. Can I have a look at your (4) _____, please?

B: Here you are.

A: Have you got any (5) _____?

B: Yes, just this one. Can I have (6) _____?

A: No problem. Here you are. Have a (7) _____.

2

(8) _____! There is a change of (9) _____ for the 11.15 to Manchester. This train is now (10) _____ Platform 3 and not Platform 4 as (11) _____ announce (12). That's Platform 3 for (13) _____ . This train (14) _____ at Milton Keynes, Crewe and Manchester Piccadilly. (15) _____ for Manchester Piccadilly, please go to Platform (16) _____.

3

A: Good morning. Can I help you?

B: Yes, I'd like to (17) _____ a holiday to Spain.

A: OK, where in Spain (18) _____ go?

B: I can't (19) _____. Maybe Barcelona or Granada. My friend (20) _____ that the Basque country is beautiful.

A: Why don't you look at these (21) _____? There are some great deals.

B: Does this price include (22) _____?

A: Yes, in a three-star hotel.

B: OK, I'll think about it. Thanks.

A: Good evening, sir. Would you like (23) _____?

B: Yes, please. I've got a booking (24) _____. My name's Brown, Tom Brown.

A: Ah, yes. But I see you booked (25) _____ nights.

B: Oh yes, that's right. (26) _____ for three nights.

A: That's fine. Can I see your (27) _____, please?

B: Sure, here you are.

A: OK, you're in (28) _____. Here's your room key. Enjoy your stay.

B: Thanks.