



LISTENING

SECTION 1 Questions 1–10

Questions 1–3

Complete the form below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

TOTAL INSURANCE INCIDENT REPORT	
<i>Example</i> Name	<i>Answer</i> Michael Alexander
Address	24 Manly Street, 1 , Sydney
Shipping agent	2
Place of origin	China
Date of arrival	3
Reference number	601 ACK



Test 2

Questions 4–10

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Item	Damage	Cost to repair/ replace
Television	The 4 needs to be replaced	not known
The 5 cabinet	The 6 of the cabinet is damaged	7 \$
Dining room table	A 8 is split	\$200
Set of china	Six 9 were broken	about 10 \$ in total

