Practical English Arriving in London





1 VOCABULARY in a hotel

a Match the words and symbols.



- ☐ Reception /rɪ'sepʃn/
- ☐ the lift /lɪft/
- ☐ a single room /'sɪŋgl rʊm/
- ☐ a double room /'dʌbl rʊm/
- ☐ the bar /bɑː/
- ☐ the ground floor /(graʊnd) flɔː/ (first, second, third, etc.)

b 1.43 Listen and check.

2 INTRODUCTION

a 1.44 Watch or listen to Jenny and Rob. Mark the sentences **T** (true) or **F** (false).

1 Rob lives and works in London.
2 He's a writer for a magazine.
3 The name of his magazine is *London 20seven*.
4 Jenny is British.
5 She's an assistant editor.
6 It's her second time in the UK.

b Watch or listen again. Say why the **F** sentences are false.

3 CHECKING IN

a 1.45 Watch or listen to Jenny checking into a hotel room. Answer the questions.

1 Complete Jenny's surname: ZI__LI__SK__.
2 What's her room number?

b Watch or listen again. Complete the **You Hear** phrases.

You Hear	You Say
Good evening, madam.	Hello. I have a reservation. My name's Jennifer Zielinski.
Can you _____ that, please?	Z-I-E-L-I-N-S-K-I.
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a second...Here you are.
Thank you. Can you sign here, _____? Thank you.	
Here's your _____. It's room 306, on the third floor.	
The _____ is over there.	The lift? Oh, the elevator.
Yes. Enjoy your stay, Ms Zielinski.	Thank you.

British and American English

lift = British English *elevator* = American English
z = /zed/ in British English, /ziː/ in American English

Greetings

Good morning = > 12.00 *Good afternoon* = 12.00 > 18.00
Good evening = 18.00 > *Good night* = Goodbye (when you go to bed)
Madam = a polite way to greet a woman
Sir = a polite way to greet a man

c 1.46 Watch or listen and repeat the **You Say** phrases. Copy the rhythm.

LIVEWORKSHEETS