

# Practical English Arriving in London



## 1 VOCABULARY in a hotel

a Match the words and symbols.



Reception /rɪ'septʃn/  
 the lift /lɪft/  
 a single room /'sɪŋgl rom/  
 a double room /'dʌbl rom/  
 the bar /bɑ:/  
 the ground floor /'graʊnd flɔ:/  
(first, second, third, etc.)

b (1.43) Listen and check.

## 2 INTRODUCTION

a (1.44) Watch or listen to Jenny and Rob. Mark the sentences T (true) or F (false).

- 1 Rob lives and works in London.
- 2 He's a writer for a magazine.
- 3 The name of his magazine is *London 20seven*.
- 4 Jenny is British.
- 5 She's an assistant editor.
- 6 It's her second time in the UK.

b Watch or listen again. Say why the F sentences are false.

## 3 CHECKING IN

a (1.45) Watch or listen to Jenny checking into a hotel room. Answer the questions.

- 1 Complete Jenny's surname: ZI\_LI\_SK\_.
- 2 What's her room number?

b Watch or listen again. Complete the You Hear phrases.

### You Hear You Say

Good evening, madam. Hello. I have a reservation.  
My name's Jennifer Zielinski.

Can you \_\_\_\_\_ that, please? Z-I-E-L-I-N-S-K-I.

For five nights? Yes, that's right.

Can I have your passport, please? Just a second...Here you are.

Thank you. Can you sign  
here, \_\_\_\_\_? Thank you.

Here's your \_\_\_\_\_.  
It's room 306, on the third floor.

The \_\_\_\_\_ is over there. The lift? Oh, the elevator.

Yes. Enjoy your stay, Ms Zielinski. Thank you.

### British and American English

lift = British English elevator = American English  
z = /zed/ in British English, /zɪz/ in American English

#### Greetings

Good morning = > 12.00 Good afternoon = 12.00 > 18.00  
Good evening = 18.00 > Good night = Goodbye (when you go to bed)  
Madam = a polite way to greet a woman  
Sir = a polite way to greet a man

c (1.46) Watch or listen and repeat the You Say phrases. Copy the rhythm.