

# Practical English Arriving in London



## 1 VOCABULARY in a hotel

a Match the words and symbols.



- ☐ Reception /rɪ'sepʃn/
- ☐ the lift /lɪft/
- ☐ a single room /sɪŋɡl ru:m/
- ☐ a double room /dʌbl ru:m/
- ☐ the bar /bɑː/
- ☐ the ground floor /(graʊnd) flɔː/ (first, second, third, etc.)

b (1.43) Listen and check.

## 2 INTRODUCTION

a (1.44) Watch or listen to Jenny and Rob. Mark the sentences T (true) or F (false).

- 1 Rob lives and works in London.
- 2 He's a writer for a magazine.
- 3 The name of his magazine is *London 20seven*.
- 4 Jenny is British.
- 5 She's an assistant editor.
- 6 It's her second time in the UK.

b Watch or listen again. Say why the F sentences are false.

## 3 CHECKING IN

a (1.45) Watch or listen to Jenny checking into a hotel room. Answer the questions.

- 1 Complete Jenny's surname: ZI LI SK.
- 2 What's her room number?

b Watch or listen again. Complete the **You Hear** phrases.

You Hear	You Say
Good evening, madam.	Hello. I have a reservation. My name's Jennifer Zielinski.
Can you _____ that, please?	Z-I-E-L-I-N-S-K-I.
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a second...Here you are.
Thank you. Can you sign here, _____? Thank you.	
Here's your _____.	
It's room 306, on the third floor.	
The _____ is over there.	The lift? Oh, the elevator.
Yes. Enjoy your stay, Ms Zielinski.	Thank you.



### British and American English

lift = British English elevator = American English  
z = /zed/ in British English, /ziː/ in American English

### Greetings

Good morning = > 12.00 Good afternoon = 12.00 > 18.00  
Good evening = 18.00 > Good night = Goodbye (when you go to bed)  
Madam = a polite way to greet a woman  
Sir = a polite way to greet a man

c (1.46) Watch or listen and repeat the **You Say** phrases. Copy the rhythm.