



Practice three - To be in past

Listen. Complete the form and respond the questions.



Hotel and Travel Guide: Guest feedback

1 Name of guest:

2 Which hotel:

3 When were you there?

4 Number of nights?

5 Were you on your own? yes no

6 Were the hotel staff friendly? yes no

7 Was your room: very good? good?
 OK? not very good?

8 Was the restaurant: very good? good?
 OK? not very good?

9a Was there: a swimming pool? a gym? a sauna?

b Was it good? yes no don't know
 yes no don't know
 yes no don't know

10 In general, was the hotel: very good? good? OK? not very good?

Listen again. What does Mrs Fleming describe with these words?

- 1 helpful
- 2 noisy
- 3 clean
- 4 excellent
- 5 small
- 6 big

What was the problem with the swimming pool?