LISTENING

SECTION 1 *Questions 1–10*

Complete the notes below.

*Write **ONE WORD ONLY** for each answer.*

PUBLIC LIBRARY

Example

The library re-opened last ..... month .....

The library now has

- a seating area with magazines
- an expanded section for books on **1** .....
- a new section on local **2** .....
- a community room for meetings (also possible to **3** ..... there)
- a new section of books for **4** .....

For younger children

- the next Science Club meeting: experiments using things from your **5** .....
- Reading Challenge: read six books during the holidays

For adults

- this Friday: a local author talks about a novel based on a real **6** .....
- IT support is available on Tuesdays – no **7** ..... is necessary
- free check of blood **8** ..... and cholesterol levels (over 60s only)

Other information

- the library shop sells wall-charts, cards and **9** .....
- evenings and weekends: free **10** ..... is available

LIVEWORKSHEETS

SECTION 2 *Questions 11–20*

Questions 11 and 12

*Choose **TWO** letters, **A–E**.*

Which **TWO** age groups are taking increasing numbers of holidays with BC Travel?

A 16–30 years
B 31–42 years
C 43–54 years
D 55–64 years
E over 65 years

Questions 13 and 14

*Choose **TWO** letters, **A–E**.*

Which **TWO** are the main reasons given for the popularity of activity holidays?

A Clients make new friends.
B Clients learn a useful skill.
C Clients learn about a different culture.
D Clients are excited by the risk involved.
E Clients find them good value for money.

Questions 15–17

*Choose the correct letter, **A**, **B** or **C**.*

15 How does BC Travel plan to expand the painting holidays?

A by adding to the number of locations
B by increasing the range of levels
C by employing more teachers

16 Why are BC Travel's cooking holidays unusual?

A They only use organic foods.
B They have an international focus.
C They mainly involve vegetarian dishes.

17 What does the speaker say about the photography holidays?

A Clients receive individual tuition.
B The tutors are also trained guides.
C Advice is given on selling photographs.

LIVEWORKSHEETS

Questions 18–20

Complete the table below.

*Write **ONE WORD ONLY** for each answer.*

Fitness Holidays

Location	Main focus	Other comments
Ireland and Italy	general fitness	• personally designed programme • also reduces **18** .....
Greece	**19** ..... control	• includes exercise on the beach
Morocco	mountain biking	• wide variety of levels • one holiday that is specially designed for **20** .....

LIVEWORKSHEETS

SECTION 3 *Questions 21–30*

Questions 21–26

Complete the flow-chart below.

*Choose **SIX** answers from the box and write the correct letter, **A–H**, next to Questions 21–26.*

A	patterns	**B**	names	**C**	sources	**D**	questions
E	employees	**F**	solutions	**G**	headings	**H**	officials

STAGES IN DOING A TOURISM CASE STUDY

RESEARCH

Locate and read relevant articles, noting key information and also **21** .....
Identify a problem or need

Select interviewees – these may be site **22** ..... , visitors or city **23** .....

Prepare and carry out interviews. If possible, collect statistics.

Check whether **24** ..... of interviewees can be used

↓

ANALYSIS

Select relevant information and try to identify **25** .....

Decide on the best form of visuals

↓

WRITING THE CASE STUDY

Give some background before writing the main sections

Do NOT end with **26** .....

LIVEWORKSHEETS

Questions 27–30

*Choose the correct letter, **A**, **B** or **C**.*

The Horton Castle site

27 Natalie and Dave agree one reason why so few people visit Horton Castle is that

- **A** the publicity is poor.
- **B** it is difficult to get to.
- **C** there is little there of interest.

28 Natalie and Dave agree that the greatest problem with a visitor centre could be

- **A** covering the investment costs.
- **B** finding a big enough space for it.
- **C** dealing with planning restrictions.

29 What does Dave say about conditions in the town of Horton?

- **A** There is a lot of unemployment.
- **B** There are few people of working age.
- **C** There are opportunities for skilled workers.

30 According to Natalie, one way to prevent damage to the castle site would be to

- **A** insist visitors have a guide.
- **B** make visitors keep to the paths.
- **C** limit visitor numbers.

LIVEWORKSHEETS

SECTION 4 *Questions 31–40*

Complete the notes below.

*Write **ONE WORD ONLY** for each answer.*

The effects of environmental change on birds

Mercury (Hg)

- Highly toxic
- Released into the atmosphere from coal
- In water it may be consumed by fish
- It has also recently been found to affect birds which feed on **31** .....

Research on effects of mercury on birds

- Claire Varian-Ramos is investigating:
  - the effects on birds' **32** ..... or mental processes, e.g. memory
  - the effects on bird song (usually learned from a bird's **33** .....)
- Findings:
  - songs learned by birds exposed to mercury are less **34** .....
  - this may have a negative effect on birds' **35** .....
- Lab-based studies:
  - allow more **36** ..... for the experimenter

Implications for humans

- Migrating birds such as **37** ..... containing mercury may be eaten by humans
- Mercury also causes problems in learning **38** .....
- Mercury in a mother's body from **39** ..... may affect the unborn child
- New regulations for mercury emissions will affect everyone's energy **40** .....

LIVEWORKSHEETS