

# Listening Activity

## Part 1

**John:** Hi, \_\_\_\_\_ is John. Thanks for \_\_\_\_\_. I'm not here at the moment, so \_\_\_\_\_ leave a \_\_\_\_\_ and I'll \_\_\_\_\_ you \_\_\_\_\_.

**Marina:** Hi, John, \_\_\_\_\_ is Marina Silva calling \_\_\_\_\_ Old Time \_\_\_\_\_. \_\_\_\_\_ colleague Alex \_\_\_\_\_ me your \_\_\_\_\_ number. \_\_\_\_\_ said you \_\_\_\_\_ help me.

I need \_\_\_\_\_ information on your new \_\_\_\_\_. Could you please call me \_\_\_\_\_ you are back in the \_\_\_\_\_. My phone \_\_\_\_\_ is 0-2-\_\_\_\_\_ -8, \_\_\_\_\_ -5-\_\_\_\_\_ -7-\_\_\_\_\_ -2-\_\_\_\_\_. Also, can \_\_\_\_\_ please \_\_\_\_\_ me your \_\_\_\_\_ brochure and information \_\_\_\_\_ your prices? My \_\_\_\_\_ address is Marina, that's M-\_\_\_\_\_ -R-\_\_\_\_\_ -N-\_\_\_\_\_, dot Silva, S-I-\_\_\_\_\_ -V-A, at O-L-\_\_\_\_\_ -T-I-M-E hyphen \_\_\_\_\_ dot com. \_\_\_\_\_ a lot. I look forward to \_\_\_\_\_ from you.

## Part 2

### Preparation task

Match the definitions (a–h) with the words or symbols (1–8).

#### Words/Symbols

- ..... a colleague
- ..... -
- ..... \_
- ..... an office
- ..... a brochure
- ..... products
- ..... the price
- ..... @

#### Definitions

- a. things a company makes and sells
- b. someone you work with
- c. a place where people work at desks
- d. underscore
- e. the amount of money you pay for something
- f. at
- g. hyphen (or 'dash')
- h. a small book with information about a product

## Part 3

Choose the best answer.

1. John works at Old Time Toys.
  - a. Yes
  - b. No
2. Marina wants ...
  - a. product information, a brochure and prices.
  - b. to call John again later.
3. Marina's number is ...
  - a. 0208 6557621
  - b. 0208 6656721
4. Marina's email address is ...
  - a. marina.silva@oldtime\_toys.com
  - b. marina.silva@oldtime-toys.com

## Part 4

Write a number (1–6) to put the actions in the order they are mentioned.

\_\_\_\_\_ Marina says that she needs some product information.

\_\_\_\_\_ Marina introduces herself.

\_\_\_\_\_ Marina leaves her email address.

\_\_\_\_\_ Marina says how she got John's phone number.

\_\_\_\_\_ Marina asks for a brochure and prices.

\_\_\_\_\_ Marina asks John to call her back.