

**Customer:** Hi, I'd like a ticket to Wolverhampton for tomorrow, please.

**Vendor:** Single or (1) \_\_\_\_\_?

**Customer:** A single, please.

**Vendor:** When did you want to leave?

**Customer:** What time is the first (2) \_\_\_\_\_?

**Vendor:** 7:35.

**Customer:** OK, a single for the 7:35, please.

**Vendor:** That'll be £42, please.

**Customer:** £42! That's a bit expensive.

**Vendor:** If you buy it online in (3) \_\_\_\_\_, you can get a much better price, or you can get an off-peak (4) \_\_\_\_\_ for just £22, but you'd have to get the 11:22 train.

**Customer:** OK, then I'll have the off-peak ticket for the train at 11:22. Is it direct?

**Vendor:** No, you have to (5) \_\_\_\_\_ at Barking.

**Customer:** OK. Can I pay by credit card?

**Vendor:** Of course.

**Customer:** Here you are.

**Vendor:** Thank you. Just (6) \_\_\_\_\_ here please.

**Customer:** Thanks. Which (7) \_\_\_\_\_ does it leave from?

**Vendor:** You'll have to check it on the information (8) \_\_\_\_\_. It usually goes from platform 16, but you'll have to check.

**Customer:** OK.

**Vendor:** Have a nice journey.

**Customer:** Thanks.