

Customer: Hi, I'd like a ticket to Wolverhampton for tomorrow, please.

Vendor: Single or (1) _____?

Customer: A single, please.

Vendor: When did you want to leave?

Customer: What time is the first (2) _____?

Vendor: 7:35.

Customer: OK, a single for the 7:35, please.

Vendor: That'll be £42, please.

Customer: £42! That's a bit expensive.

Vendor: If you buy it online in (3) _____, you can get a much better price, or you can get an off-peak (4) _____ for just £22, but you'd have to get the 11:22 train.

Customer: OK, then I'll have the off-peak ticket for the train at 11:22. Is it direct?

Vendor: No, you have to (5) _____ at Barking.

Customer: OK. Can I pay by credit card?

Vendor: Of course.

Customer: Here you are.

Vendor: Thank you. Just (6) _____ here please.

Customer: Thanks. Which (7) _____ does it leave from?

Vendor: You'll have to check it on the information (8) _____. It usually goes from platform 16, but you'll have to check.

Customer: OK.

Vendor: Have a nice journey.

Customer: Thanks.