

AT THE AIRPORT

1. Watch the video and answer the questions:



2. Complete the conversation using the words on the right:

Clerk: Good afternoon. Where are you _____ today?

Passenger: I'm flying to Stockholm.

C: May I see your _____ please?

P: Yes. Here you are...Do you need to see my _____?

C: No, I don't. Unfortunately, your _____ has been _____. It's now _____ to _____ at 6pm.

P: Oh, well. That's not too bad.

C: I'm sorry for the inconvenience.

P: That's OK.

C: Are you _____ any bags today?

P: Yes, I have one bag to check and one bag to _____.

C: Have you left your bags _____ at any time?

P: No, I've always had my bags with me.

C: OK. That's good ... Right now, you have a _____. Would you prefer a _____ or an _____?

P: Er...an _____ please.

C: OK. Here's a new _____ and your _____.

P: Thanks.

C: Go through _____ and your _____ to Stockholm will depart from _____ B25. The flight _____ at 5.30.

P: _____ B25... OK. Thank you.

1. Where is he flying to?

2. Is there any problem with the flight?

3. What time is the flight scheduled to depart?

4. Does he have any luggage to check in?

5. Does he have any carry on luggage?

6. Does he prefer a window seat?

7. What gate will the flight depart from?

8. What is the flight boarding time?

unattended	depart
security	boards
middle seat	checking in
delayed	aisle seat
aisle seat	passport
boarding pass	carry on
boarding pass	gate
baggage	scheduled
gate	flying
window seat	flight
flight	