UNIT 21

# Hotels

## CD 3-23 Listening 1

People are checking into a hotel. What do they have to do? Listen and circle the correct answer.

1. (a.) fill out a form
   b. show a driver's license
   c. show a passport
   d. pay a deposit
   e. give the receptionist his credit card

2. a. give the confirmation number
   b. show a driver's license
   c. show a passport
   d. pay cash for the room
   e. leave a deposit

3. a. spell her name
   b. show a driver's license
   c. show an airline ticket
   d. fill out a registration form
   e. sign a card

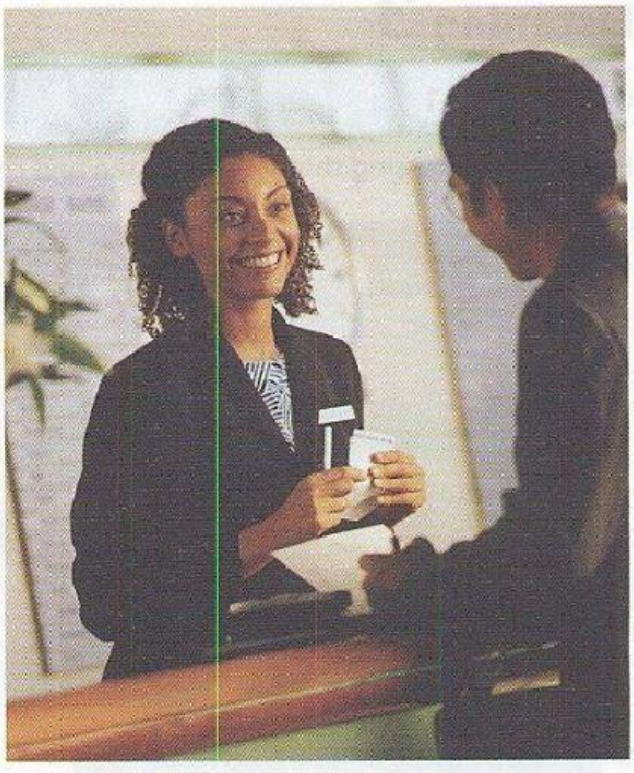
4. a. show a company ID
   b. show a passport
   c. give the receptionist her credit card
   d. fill out a card
   e. leave a deposit

## Listening 2

### CD 3-24 ▶ Task 1

What kind of room does each guest want? Listen and check (✓) the correct answer.

| | | |
|---|---|---|
| 1. | ☑ single | ☐ double |
| | ☐ standard | ☐ deluxe |
| | ☐ garden view | ☐ city view |
| 2. | ☐ single | ☐ double |
| | ☐ standard | ☐ deluxe |
| | ☐ garden view | ☐ city view |
| 3. | ☐ single | ☐ double |
| | ☐ standard | ☐ deluxe |
| | ☐ garden view | ☐ city view |
| 4. | ☐ single | ☐ double |
| | ☐ standard | ☐ deluxe |
| | ☐ garden view | ☐ city view |



LIVEWORKSHEETS

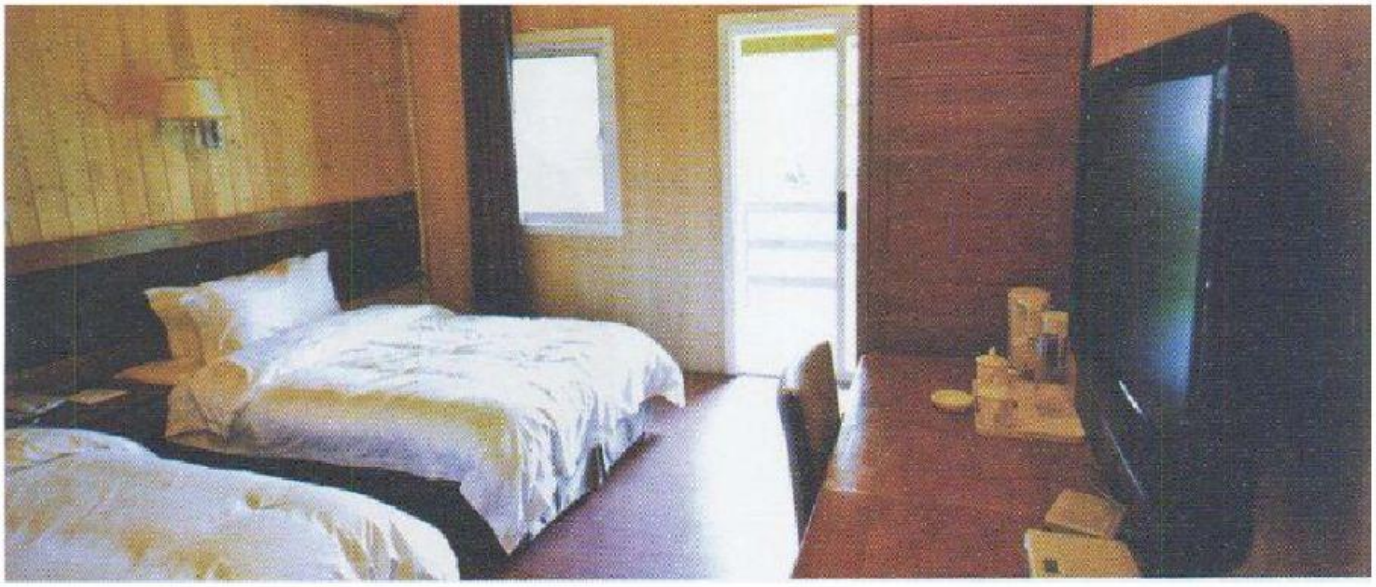
CD 3-24 ▶ **Task 2**

**Listen again.** What else does each guest request? Circle the correct answer.

1. a. where to find public transportation
   b. a room away from the elevator
2. a. a fruit basket
   b. a wake-up call
3. a. an iron
   b. some clothes
4. a. coffee and sandwiches
   b. coffee and a salad

## Listening 3

CD 3-25 ▶ **Task 1**



People are discussing their rooms. Listen and check (✓) the correct information.

LIVEWORKSHEETS

1.

| | Good | Not good |
|---|---|---|
| the size | ☑ | ☐ |
| the bathroom | ☐ | ☐ |
| the view | ☐ | ☐ |
| the facilities | ☐ | ☐ |

2.

| | Good | Not good |
|---|---|---|
| the size | ☐ | ☐ |
| the bathroom | ☐ | ☐ |
| the view | ☐ | ☐ |
| the facilities | ☐ | ☐ |

3.

| | Good | Not good |
|---|---|---|
| the size | ☐ | ☐ |
| the bathroom | ☐ | ☐ |
| the view | ☐ | ☐ |
| the facilities | ☐ | ☐ |

4.

| | Good | Not good |
|---|---|---|
| the size | ☐ | ☐ |
| the bathroom | ☐ | ☐ |
| the view | ☐ | ☐ |
| the facilities | ☐ | ☐ |

## CD 3-25 ▶ Task 2

**Listen again.** What did each guest complain about? Circle the correct answer.

1. (a.) that there was nothing in the refrigerator
   b. that the TV did not work
2. a. the size of the bathroom
   b. the mattress
3. a. the view from the window
   b. the heat in the room
4. a. the shower
   b. the stereo

# Dictation

## CD 3-27 ▶ Task 1

**Listen to the conversation. Write the missing words.**

A: Yes, sir, may I help you?

B: I'd like a room for two nights, please.

A: _____ _____?

B: That's right. My name is Chris Smithson.

A: Did you _____ _____?

B: No, Smithson. S-M-I-T-H-S-O-N. Do you need to see some identification?

A: _____ _____ _____ you have identification?

B: Yes. I do. Here you go.

LIVEWORKSHEETS