

Practical English



CHECKING INTO A HOTEL



Watch or listen to Rob.

- 1 Rob is from _____.
a the UK b the USA
- 2 He's _____.
a an artist b a journalist
- 3 He's in Poland _____.
a on holiday b for work

- ☐ 7 W-A-L-K-E-R.
- ☐ My name's Rob Walker. I have a reservation.
- ☐ Sorry?
- ☐ How do you spell it?
- ☐ Walker.
- ☐ Sorry, what's your surname?
- ☐ Thank you. OK, Mr Walker. You're in room 321.
- ☐ Good afternoon.
- ☐ W-A-L-K-E-R.
- ☐ Thanks.
- ☒ 1 Hello.



BOOKING A TABLE



Watch or listen to Jenny.

- 1 Jenny's from _____.
a the USA b the UK
- 2 _____ is her birthday.
a Today b Tomorrow
- 3 'Locanda Verde' is a _____.
a restaurant b bar

Locanda Verde **BOOKINGS**

Day

Name JENNY ZIEL

Table for PEOPLE

Time (O'CLOCK)

CHECKING INTO A HOTEL

evening name reservation spell surname room



- A Good ¹ evening.
- B Hello. I have a ² _____.
- A What's your ³ _____, please?
- B Wendy Mahoney.
- A How do you ⁴ _____ your ⁵ _____?
- B M-A-H-O-N-E-Y.
- A Thank you, Ms Mahoney. You're in ⁶ _____ 261.
- B Thanks.

BOOKING A TABLE

Match the questions and the answers

1. Good morning. How can I help you? b
 2. What time? _____
 3. OK, that's fine. What's your name, please? _____
 4. OK. How many people? _____
 5. Thank you, Mr. Anderson. So, a table for three on Tuesday at seven? _____
- a. Three.
- b. A table for Tuesday evening, please.
- c. Yes, that's great. Thanks.
- d. Steve Anderson
- e. Seven o'clock