

INTERRUPTING OR CLARIFYING

| DIALOG | INTERRUPTING | CLARIFYING |
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| A: I think July would be the best time. It's very quiet then, isn't it? B: You mean, we don't do too much business then? | | |
| A: Could I just say something? | | |
| A: In my opinion, we should do it department by department. B: How do you mean exactly? | | |
| A: We've contacted two companies, National Transport and Fox Removals. B: Sorry, could I just comment on that, Mark? | | |
| A: You know, there's another possibility. We could get our own people to do the moving. B: What? You think our transport department could do the job? | | |