EVOLVE 2 WORKBOOK

ACTIVITY # 1

UNIT 2.3

CLASS:

STUDENT´S NAME:

TEACHER´S NAME:

DATE:

1 FUNCTIONAL LANGUAGE: Explaining communication problems

A   Put the conversation in order.

1	Maria	Hi, Julio. How are you?
	Maria	OK … How about now? Julio? Are you still there?
	Maria	Hm … I think it's my Wi-Fi. Let me see … Is that any better?
	Maria	Hm … Let me call you again, OK?
	Maria	I can't. I have meetings all day. Let me change my mic … How about now?
	Julio	Uh, … It's not better, sorry. The echo is still there.
	Julio	Hi. Maria? Sorry, I can't hear you very well.
	Julio	No, I'm sorry. Maria, you're breaking up. The connection is terrible
	Julio	Yes, I'm still here, but there's an echo now. Can we try again later today?
	Julio	OK. Thanks.

REAL-WORLD STRATEGY: Asking for repetition and confirmation

A Match the columns to complete the questions.

1	Sorry, I …	a ____	any better?
2	Can you …	b ____	hear me OK?
3	Are you …	c ____	about now?
4	Sorry, can …	d ____	didn't catch that.
5	How …	e ____	still there?
6	Is that …	f ____	you say that again?

1.

2.

3.

4.

5.

6.

3 FUNCTIONAL LANGUAGE AND REAL-WORLD STRATEGY

A Write a phone conversation that describes a problem with a bad phone connection. Before you write the conversation, complete the chart with the situation and the expressions you plan to use.

Situation	
Explaining the problem	
Checking the problem	
Solving the problem	
Asking for repetition	

B Write the conversation using the expressions in exercise A.

A Hi. _____

B _____

A _____

B _____

A _____

B _____

A _____

B _____

A _____

B _____