

ATTITUDES and INFERENCES

In part 3, you occasionally need to show that you can understand things that are not directly stated in the conversations you hear. Questions that test your ability to make inferences in a conversation may ask about the **speaker's attitude**, or ask you to **infer** based on what you hear.

- **IDENTIFYING ATTITUDES:** Notice each speaker's stress and intonation. The way a word or phrase is spoken can tell you a lot about a speaker's attitude. For example, the word "Great!" can imply either "Fantastic" or "Oh, no!" depending on the intonation used. Listen for any words the speakers stress, and their intonation, to identify how they might feel (angry, happy, surprised, shocked, confused, nervous, excited etc.).

- **MAKING INFERENCES:** Try to make inferences based on what you hear and draw conclusions. Think about the meaning "behind" the words. For example, if you hear "I'd like to check in, please." And "Your room is 678. Here's your key," you can infer that the speaker might be at a hotel.

COMMON QUESTIONS FOR ATTITUDES AND INFERENCES:

- What does the woman imply?
- What is probably true about...?
- How does the man probably feel about...?
- What can be inferred about the man?

EXAMPLE

F: I don't think there's a future for me at this company. I want a bigger challenge, with more responsibility.

M: Oh, I see. Well, would a raise in salary help?

F: No, I've made up my mind. I need to pursue my career elsewhere.

M: But you're the only person who can do this job. We can't manage without you.

1. **What does the woman imply?**
 - A. She wants a higher salary
 - B. She wants to quit her job
 - C. She likes working for the company
 - D. She needs time to think
2. **How does the man probably feel?**
 - A. Happy
 - B. Relieved
 - C. Worried
 - D. Angry

It's also important to know some interjections that suggest the emotions or feelings of the speakers.

WATCH THE VIDEOS AND LIST DOWN ALL INTERJECTIONS MENTIONED ►

Interjections	Uses	Examples from the video

2. Sally finally managed to get a job.
→ Sally finally succeeded in
3. That's the last time I go to that restaurant.
→ I certainly won't
4. "I advised you to take a holiday" The doctor said.
→ "You'd rather
5. If you don't rest yourself you really will be ill.
→ Unless
6. The doctor told him that he worked too hard.
→ He
7. Those pictures are beautiful.
→ How beautiful
8. It was an interesting film.
→ What's an
9. What's the weight of your suitcase?
→ How heavy
10. How tall is Peter?
→ What is
11. We arrived too late to see the first film.
→ We didn't
12. "I'm sorry that I broke the glass" said Peter.
→ Peter apologized
13. I was drowning, but he saved me.
→ If he
14. Sally is the cleverest student in the class.
→ Nobody
15. I have never read such a romantic story before.
→ This is the most
16. We can't afford to buy the car.
→ The car
17. His parents made him study hard for the exams.
→ He was
18. We started cooking for the party four hours ago.
→ We have
19. He has never behaved so violently before.
→ He is behaving
20. We couldn't get nearer because of the police.
→ The police
21. Somebody repaired her car yesterday.
→ She had her car
22. What a beautiful day it was!
→ How
23. I've warned you not to go near the dog.
→ I've warned you against

24. Although he had a good salary, he was unhappy with his job.

→ In spite

LISTENING FOR MAIN IDEAS & DETAILS ► Watch the videos and try to summarize and report each one using the best reporting verbs to show how well you understand it. You should also identify the speakers, the topic and the background of the conversation and the attitude of the speakers using the most suitable Adjectives/ Adverbs. Paraphrase if possible.

Example:

Woman They think we mismanaged the EURAN account.

Man I guess we should start looking for other jobs.

Woman Yes, and I don't think we can expect a generous severance package either. This is not a good situation. Why don't we treat ourselves to a nice lunch and talk it over?

Man I'd better not do that this afternoon. I have to stick around the office because I'm expecting an important call. Let's do it tomorrow.

Summarize and report in 3 sentences

When the woman stated in a sad voice that they ► were thought to have mismanaged the EURAN account, her colleague optimistically suggested looking for other jobs. The woman immediately agreed with him and added that they couldn't expect a generous severance package because of their current bad situation. In spite of her invitation of a nice lunch to forget it, the man politely refused and suggested the next day as he had to stick around the office for an important call.

NOW SUMMARIZE AND REPORT EACH SITUATION IN 3 SENTENCES ►

1. Exchanging a shirt

W: Can I help you?

M: I bought a shirt but there is a problem with it.

M: I see, what's wrong with it?

M: Well, (1) so I want my money back.

W: When did you buy it?

M: (2)

W: Right. And have you got the receipt?

M: No, I've lost it.

W: Well, I can't give you a refund but we can exchange it for another shirt.

M: That's not good enough. (3) ?

W: I'm afraid she's not here at the moment.

M: Well, okay. (4)

W: Fine. I'll just check that we've got another one in your size.

A. Rearrange the words to make meaningful sentences.

a. she reluctantly accepted to/ change to/ the manager,/ another skirt. / Since she couldn't talk to

→

b. a woman came in/ In a certain clothing store,/ returning the skirt/ with the intention of / she bought.

→

c. she lost the bill / could not be made/ could exchange / so a refund/ for a different skirt. / but the shop/ Unfortunately,

→

B. Put the sentences in A in the correct order to make a report for the video.

→ →

2. Eric's lucky chair

W: What are you doing Eric?

M2: Oh! (5)

W: I'll take it. Give it to me. I need a desk chair.

M2: I can give it to you for 40 dollars.

W: 40 dollars? That's expensive. (6)

. How about 20 dollars?

M2: 20? I paid 50 for it.

W: How long have you had it for?

M2: I've had it for 2 years but it's in an excellent condition and it's a very lucky chair.

M1: How is it lucky?

M2: (7)

. I always get A_s on all my tests.

M1: That is lucky. Would you accept 30?

W: Tom, I want the chair. I'll give you 35.

M2: Wait! So Tom, you'll buy it for 30. And Jill, you want it for 35.

M1: I'll give you 40.

W: I'll take it for 40 dollars and 50 cents

M1: 41 dollars.

W: \$ 42.50

M1: 55 dollars and that's my final offer.

W: Wow! (8)

. Eric paid 50 for it.

M1: You're right.

M2: Sold! To Tom for 55 dollars. Take care of my lucky chair, Tom.

W: Wait! Why are you selling it in the first place if it's lucky?

M2: My friend has a chair and he's always gotten A+_s. I'm buying his lucky chair.

A. Rearrange the words to make meaningful sentences.

a. His friends/ for 55 dollars./and eventually/ turned to the price/ the chair was sold to Tom

→

b. for a pretty expensive price/ a used object. / his lucky chair/ compared to/ Eric wanted to sell

→

c. wanted to sell/ another one./ One of his friends / he wanted to buy/ asked why Eric/ his lucky chair,/ he replied that

→

B. Put the sentences in A in the correct order to make a report for the video.

→ →

3. Looking for Union Square

W: Oh, where is it? Excuse me? Can you tell me the way to Union Square?

M: Hey! Don't I know you?

W: I don't think so.

M: Ally! I'm Brad. Brad Martin from the Los Angeles office. I'm Mark's friend. Remember? We met yesterday at the hotel.

W: Oh yes, that's right. Brad, I'm so sorry.

M: No problem. What are you doing here.

W: (9) . I'm looking for Union Square but I'm lost.
 M: Where's Mark?
 W: He's at the hotel. (10) , I think.
 M: Listen! Ally. I'm going to take you for a cup of coffee at Del Monaco's. They have the best coffee in San Francisco and amazing cookies. And I'll walk with you to Union Square.
 W: Oh! (11) . Are you sure?
 M: Absolutely! It's my pleasure.
 W: Okay, great. (12) . I always get lost.
 M: I love your British accent.

A. Rearrange the words to make meaningful sentences.

- a. and she had to ask for help/ On the way/ to Union Square,/ Ally got lost/ of passers-by.
 →
 b. to drink coffee,/ Brad invited Ally/ and then would go with her/ enjoyed the wonderful cookies there/ to Union Square.
 →
 c. Fortunately,/ at the hotel/ yesterday./who she met/ she stumbled Brad/
 →

B. Put the sentences in A in the correct order to make a report for the video.

→ →

4. The conference cocktail party

M1: Ally, you look great! As usual! (13) ?
 W: Really good. First I went shopping, then I went to the museum of modern art.
 M1: What did you think of it?
 W: It was wonderful but I didn't have time to see it all. Never mind.
 M1: Maybe next time.
 W: What's a lovely evening!
 M2: Hi Ally! Oh! How the shopping?
 W: Great! Thanks!
 M2: Hi, Mark! And did you like the museum? (14) .
 M1: Hey! I didn't know you two were friends already.
 W: We met this morning. I got lost. I was trying to find Union Square and suddenly Brad appeared.
 M2: (15) .
 M1: Ally, what would you like to drink?
 WW: I'd like a cocktail, please. A Margarita!
 M2: What a good idea! I'll have one too. Mark, could you get us a couple of Margaritas?
 M1: So now I'm the waiter, am I?
 M2: So, tell me about the museum, Ally. (16) ?

A. Rearrange the words to make meaningful sentences.

- a. she met Brad/ on the way to Union Square,/ so he invited her/ Additionally,/ to his favorite coffee shop.
 →
 b. but she didn't have time/ She went shopping,/ to look at/ went to the museum/ everything.
 →
 c. her friends about/ what happened/ Ally was telling/ today.
 →

B. Put the sentences in A in the correct order to make a report for the video.

→ →

5. Talking about the party

W: Sneezy!

M: Bless you! Are you ok?

W: It's just a cold. (17)

but I feel better now.

M: Listen! I'm really sorry about last night.

W: What do you mean?

M: At the party, I got kind of angry at Brad. He was really annoying me.

W: I think he's very nice.

M: Yeah! Women always think so.

W: Don't worry Mark. (18)

M: So what is your type, Ally?

W: You know what my type is.

M: Dark hair, 34 years old, lives in San Francisco.

M: Listen! Tomorrow's your last day. I want to do something special. (19)

?

W: I don't mind. You choose.

M: How about a boat trip around the bay? We could do that in the morning and then have nice dinner in the evening.

W: That sounds fantastic!

M: (20)

W: Yes, it's a pity. This week has gone so quickly. I feel I've just arrived and now I'm going home.

M: Well, I'm gonna make sure tomorrow is a really special day.

A. Rearrange the words to make meaningful sentences.

a. her type./Brad was very good/ also consoled that/ Ally/but he was not

→

b. and had a great dinner/ on tomorrow morning/he wanted to take her/ Then,/ Mark implied that/ on a boat trip/ in the evening.

→

c. to Ally/ at the party/ he was so annoyed./ Mark apologized/ last night/ for getting angry with Brad/ because

→

B. Put the sentences in A in the correct order to make a report for the video.

→ →