

Listening - ĐỀ 3

1. Complete the form below with ONLY ONE WORD

A: Good evening, madam. Hello. I have a reservation.

B: My name's Jennifer Zielinski.

A: Can you **1**..... that, please? Z-I-E-L-I-N-S-K-I.

A: For five nights?

B: Yes, that's right.

A: Can I have your passport, please? Just a second...Here you are.

B: Thank you.

A: Can you sign here **2**.....? Thank you.

A: Here's your **3**..... It's room 306, on the third floor. The **4**.....is over there.

B: The lift? Oh, the elevator.

A:Yes. Enjoy your stay, Ms Zielinski. Thank you.

2. Questions 1-10

Complete the form below with NO MORE THAN THREE WORDS

Venue and Location

Level 50, Macquarie Building16b

1..... Road, Gladstone

(next to the **2**.....)

| Room name | Maximum capacity | Facilities | Cost |
|-----------|------------------|--|-----------|
| Governor | 3..... 35 people | <ul style="list-style-type: none"> - Wifi - Projector - Coffee machine | \$445 |
| State | 30 people | <ul style="list-style-type: none"> - Private bathroom - 4..... - Interactive Whiteboard | 5 \$..... |

(Questions 6 – 10)

Before the event

- Will need to confirm booking online
- Speak to manager the day before to arrange 6.....

After the event

- The 7..... must be cleaned
- All 8..... must be removed from the venue
- Return the cables to 9.....

For further information, contact Jenny 10..... on 023 1922

End of question.

3. Questions 1-10

Complete the form below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

CRIME REPORT FORM

Type of crime: theft

Personal information

Example

Name Louise ...Taylor...

Nationality 1

Date of birth 14 December 1977

Occupation interior designer

Reason for visit business (to buy antique 2.....)

Length of stay two months

Current address 3 Apartments (No 15)

Details of theft

Items stolen – a wallet containing approximately 4 £

– a 5

Date of theft 6

Possible time and place of theft

Location outside the 7..... at about 4 pm

Details of suspect – some boys asked for the 8..... then ran off

- one had a T-shirt with a picture of a tiger
- he was about 12, slim build with 9..... hair

Crime reference number allocated

10.....