Calling about a Problem with Your Apartment – Video

Instructions: Watch the video and answer the questions below.

1. What is a “landlady” or “landlord”?

2. What is a “tenant”?

3. What apartment number does the tenant live in?

4. What’s the first problem in Rameen’s apartment?

5. How does Rameen make a polite request to the landlady?

6. What’s the second problem in Rameen’s apartment?

7. When is the landlady coming to look at the problems?

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