

## Calling about a Problem with Your Apartment – Video

**Instructions: Watch the video and answer the questions below.**

1. What is a “landlady” or “landlord”?
2. What is a “tenant”?
3. What apartment number does the tenant live in?
4. What’s the first problem in Rameen’s apartment?
5. How does Rameen make a polite request to the landlady?
6. What’s the second problem in Rameen’s apartment?
7. When is the landlady coming to look at the problems?