Listening: Lost, Stolen, or Damaged Bank Card

Listen to the dialog. Choose the correct answer.



1. What is the problem?

lost card damaged card stolen card

2. What type of card is it?

health card credit card debit card

3. When did it happen?

last night just now yesterday

4. What is the customer's name?

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5. What type of ID does the person have?

PR Card driver's licence immigration papers

