

Part 4

You will hear five short extracts in which different people are talking about things that have recently happened at work.

You will hear the recording twice. While you listen you must complete both tasks.

TASK ONE

For questions 26–30, match the extracts with the situations, listed A–H.

- A receiving an unwelcome visitor
- B being unfairly blamed for something
- C making a terrible mistake
- D receiving an unexpected offer
- E doing something uncharacteristic
- F resolving a misunderstanding
- G avoiding an argument
- H changing an opinion of someone

Speaker 1	<input type="text"/> 26
Speaker 2	<input type="text"/> 27
Speaker 3	<input type="text"/> 28
Speaker 4	<input type="text"/> 29
Speaker 5	<input type="text"/> 30

TASK TWO

For questions 31–35, match the extracts with the feeling each speaker expresses, listed A–H.

- A amusement
- B anger
- C guilt
- D confusion
- E resignation
- F shock
- G suspicion
- H sadness

Speaker 1	<input type="text"/> 31
Speaker 2	<input type="text"/> 32
Speaker 3	<input type="text"/> 33
Speaker 4	<input type="text"/> 34
Speaker 5	<input type="text"/> 35