

Listening: No more than three words (không điền quá 3 từ: 1 từ, 2 từ, 3 từ)

Interviewer: Excuse me sir, I'm doing a ...sir? Excuse me madam, do you have a few minutes to answer...

Woman: Sorry, I really don't have time.

Interviewer: Excuse me. Could I ask you a few questions about Zara?

Woman 1: Yes, OK.

Interviewer: **Have you ever been to a Zara store?**

Woman 1: (1).....

Interviewer: **And when did you last go there?**

Woman 1: About (2).....

Interviewer **Where was that?**

Woman 1: Here in London. In (3).....

Interviewer: OK, thank you. **What did you buy?**

Woman 1 :Er,(4).....

Interviewer: And are you happy with it?

Woman 1: Quite happy. I like the jacket but the colour was a mistake.
(5).....

Interviewer: Thank you very much for your time.

Interviewer: Hello. Do you mind if I ask you a few questions about Zara?

Woman 2: How long will it take?

Interviewer: Only a few minutes.

Woman 2: Yes, all right then.

Interviewer: **Have you ever been to a Zara store?**

Woman 2: (6)

Interviewer: **When did you last go there?**

Woman 2: (7)

Interviewer: Where?

Woman 2: (8).....

Interviewer: **What did you buy?**

Woman 2:(9) **I tried some trousers on** but I didn't buy them.

Interviewer: Are you happy with the scarf?

Woman 2: Yes.(10) a lot.

Interviewer: **Have you ever been to a Zara store?**

Man: Yes, (11).....

Interviewer: **When did you go there?**

Man: (12).....

Interviewer: **Where?**

Man: (13).....

Interviewer: **What did you buy?**

Man: I nearly bought lots of things, but in the end I didn't buy anything. But my girlfriend (14).....