

AT THE HOTEL

Choose the correct answer

1. Our well-equipped _____ has everything for the busy executive, including a photocopier, full Internet facilities with _____, and _____ to keep you refreshed while you work.
2. If you would like some food brought to your hotel room, call _____, and if you need new towels or if you want your room cleaned, call _____.
3. The hotel provides a complimentary _____ for all guests, so you don't have to get a bus or taxi into town when you arrive.
4. If you arrive at a hotel and ask for a room, you usually have to pay the full _____, but you will probably get a discount if you make a _____ in advance, especially if there are a lot of _____ on the days you want to stay.
5. Would guests please note that the latest _____ is midday (12 o'clock) on the day they wish to leave.
6. Guests who have just got married might like to use the hotel's _____, although if they've really got lots of money, they could reserve the magnificent _____.
7. When you arrive at the hotel, go straight to the _____ to _____. They will ask you to fill in a _____ with your name, address and other information, and then they will give you a _____, which you need to get into your room. Take the _____ if your room is on a high floor.

8. My room's small, but there's a _____ full of drinks, chocolate and snacks (although I haven't dared to look at the _____ !), a _____ where I can keep my passport and other valuables, a _____ so I can call my friends, and a _____ where I can stand outside and get a great view of the city. Oh, and there's _____ so I can watch a movie if I get bored.

9. The hotel's facilities, including the cocktail _____, the Michelin-starred _____ and the outdoor _____ (which is heated in the winter), can be used by both _____ (guests staying in the hotel) and _____ (people who are not staying in the hotel).