

1  VOCABULARY clothes

a Match the words and photos.



a jacket /dʒækɪt/
jeans /dʒi:nz/
a shirt /ʃɜ:t/
a T-shirt /tɪ:ʃɜ:t/

a skirt /skɜ:t/
shoes /ʃu:z/
a sweater /'swetə/
trousers /'traʊzəz/

b  5.22 Watch or listen and check.

c Cover the words and look at the photos. Say the words.

2  MEETING IN THE STREET

a  5.23 Watch or listen to Jenny and Rob. What problem does Rob have?



b Watch or listen again. Complete the sentences.

- 1 Rob has a _____ for Jenny.
- 2 Jenny has another meeting with _____.
- 3 Rob has an interview in _____ minutes.
- 4 Jenny's meeting is at _____ past nine.
- 5 Rob needs to buy a new _____.
- 6 They go to a clothes _____.
- 7 Jenny needs to answer her _____.

c  5.24 Read the information box. Watch or listen and repeat the phrases.

 Apologizing

I'm sorry.
I'm so sorry.
I'm really sorry.

That's OK.
Don't worry.
No problem.

d Cover the box. In pairs, practise apologizing and responding.

3  BUYING CLOTHES Saying prices

£5.00 = five pounds
£5.50 = five pounds fifty
50p = fifty pence

Sizes

S = small, M = medium, L = large,
XL = extra large

a  5.25 Watch or listen to Rob buying a shirt. Answer the questions.

- 1 What size does Rob want?
- 2 Does he try it on?
- 3 How much is the shirt?

b Watch or listen again. Complete the **You hear** phrases.

You hear	You say
Can I ¹ _____ you?	Yes, what size is this shirt?
Let's see. It's a small. What ² _____ do you need?	A medium.
This is a ³ _____.	Thanks. Where can I try it on?
⁴ _____ The changing are over there.	Thank you.
⁵ _____ is it?	It's fine. How much is it?
	It's £44.99.

c **5.26** Watch or listen and repeat the **You say** phrases. Copy the rhythm.



d Read the information box. Then practise the conversation in **b** with a partner.

e Use the photos. In pairs, role-play buying clothes. Then change roles.

A (book open) You are the shop assistant.
Begin *Can I help you?*

B (book closed) You are the customer.
Buy a T-shirt, a jacket, or jeans.



4 JENNY'S ON THE PHONE

a **5.27** Watch or listen and mark the sentences **T** (true) or **F** (false).

- 1 Jenny is talking to Eddie.
- 2 She says she doesn't like London.
- 3 She says she likes the people in the office.
- 4 Jenny is standing outside the shop.
- 5 Eddie thinks that Rob is her boss.
- 6 Jenny loves Rob's new shirt.



b Watch or listen again. Say why the **F** sentences are false.

c Look at the **Social English** phrases. Who says them: **Jenny**, **Rob**, or **Eddie**?

Social English

- 1 It's so cool!
- 2 Right now?
- 3 Wait a minute.
- 4 I have to go.
- 5 Have fun!
- 6 What's wrong?
- 7 No way!

British and American English
shop = British English
store = American English

d **5.28** Watch or listen and check. Then watch or listen and repeat the phrases.

e Complete conversations A–G with **Social English** phrases 1–7. Practise with a partner.

A		I can't find my phone. I don't know where it is.
B		What are you doing? I'm talking to you!
C		What do you think of New York? I love it!
D		I can't talk now. I'm at a party. OK.
E		Let's go – come on! I'm just finishing an email.
F		Would you like a coffee? I never drink coffee in the evening.
G		Bye. Bye. See you later.

CAN YOU...?

- apologize
- buy clothes
- say prices