

Exercise 1: Read the following passage and mark the letter A, B, C or D to indicate the correct word or phrase that best fits each of the numbered blanks.

Family Helpline

Do you feel depressed? Do you and your brothers or sisters seem to argue all the time and you don't understand why? Does your brother or sister (1) _____ you or is everything around you is not what it should be?

Statistics show that there are times in every family when things just get (2) _____ control. It's nobody's fault, but it's everybody's responsibility. At times like that, Family Helpline can help. We care about families and we want to help you (3) _____ your family work again. Our counsellors deal with people just like you all the time. We are not always successful, (4) _____ we do help many families to live together again in peace.

Our assistants help you to stop accusing each other of causing the problem. You all want to find a (5) _____ and sometimes talking to someone outside the family can make a difference. So if you need us, call 222-3489. We are available 24 hours a day, seven days a week.

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|----------------|-----------|-------------|-------------|
| 1. A. excite | B. annoy | C. quarrel | D. struggle |
| 2. A. out of | B. under | C. far from | D. into |
| 3. A. create | B. build | C. make | D. operate |
| 4. A. and | B. or | C. though | D. but |
| 5. A. solution | B. method | C. way | D. result |

Exercise 3: Read the following passage and mark the letter A, B, C or D to indicate the correct word that best fits each of the numbered blanks.

There can't be many people who are unaware of e-mail, even if they have never actually sent one. (1) _____ there are some similarities between e-mail and letters, there are also many differences. The first is that e-mail is delivered instantly, so it can be a very effective means of (2) _____ when speed is important. This speed means that e-mail is more practical for communicating over large distances. Another difference is that e-mail tends to be relatively informal. People are much more (3) _____ to use language which they would consider unsuitable for a formal letter. Words spelled incorrectly in an e-mail are less likely to be checked than in a letter. One explanation for this is that (4) _____ e-mail seems to be less permanent than something written on paper. We can be sure that the future development of e-mail will have all kinds of (5) _____ effects on the way we communicate.

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|---------------------|---------------|---------------|------------------|
| 1. A. Besides | B. Since | C. Although | D. Even |
| 2. A. communication | B. transport | C. travelling | D. entertainment |
| 3. A. possible | B. probable | C. capable | D. likely |
| 4. A. a | B. an | C. the | D. Ø |
| 5. A. expected | B. unexpected | C. expecting | D. unexpectedly |

THE END