

*Listen and for each meeting (1 – 5), decide which problem (A – H) is being discussed*



Meeting 1



Meeting 2



Meeting 3



Meeting 4



Meeting 5

- A How to deal with a late payer
- B How to improve timekeeping
- C Whether a product is suitable
- D Who would be the best person for the job
- E Which would be the best hotel to use
- F How to treat a potential customer
- G When to hold an event
- H Why a deadline can't be met

*Complete these sentences (1-14), used by the chairs of the meetings,  
with the words below:*

ABOUT    BREAK    COPY    GET    HAVE    TO    LOOK    WHAT  
MINUTES    OTHER    PURPOSE    SUM    SUMMARY    VIEWS

1. OK, let's \_\_\_\_\_ started.
2. Has everyone got a \_\_\_\_\_ of the agenda?
3. Would anyone like to take \_\_\_\_\_, or shall we just keep a list of action points?
4. Thank you all for coming. The \_\_\_\_\_ of this meeting is to ....
5. Jane, could you give us your \_\_\_\_\_ on this?
6. So, if I just \_\_\_\_\_ up, what you think is that...
7. Thanks very much for that. Now can we hear what other people \_\_\_\_\_ to say?
8. Look, that's all very interesting, but can we keep \_\_\_\_\_ the issue in hand?
9. So, in a nutshell, \_\_\_\_\_ you think is that ...
10. Well, we don't have to decide on this today. Let's think \_\_\_\_\_ it a bit more and come back to it next week.
11. Now, let's take a five minute \_\_\_\_\_ and then start on point number 6.
12. So we need more information on this issue. Sandra, can you \_\_\_\_\_ into it for the next meeting?
13. So, in \_\_\_\_\_, we've agreed about where we are going to stay. ...
14. I think this has been very profitable and we'll meet again to talk about the \_\_\_\_\_ points on Wednesday 4th at the same time.