



WRITTEN COMPREHENSION

READING

HOTEL RESERVATION

READ THE TEXT AND ANSWER THE FOLLOWING COMPREHENSION QUESTIONS.

Receptionist: Good afternoon! This is Capitol Hotels in Washington, D.C. How may I help you?

Mr. Abrams: Hi, I'd like to schedule a reservation for this upcoming weekend from Friday night until Sunday.

Receptionist: Sure! Let me check and see what rooms are available. Do you need a room with one bed or two?

Mr. Abrams: My wife and I will be visiting the city, but a room with one bed will be just fine.

Receptionist: Alright... It looks like we have several rooms available. Would you care for a room with a balcony?

Mr. Abrams: A single room with no balcony will suit our needs just fine. I did notice on your website that you have a pool and an exercise room. Are these facilities available for all hotel guests?

Receptionist: Yes, all hotel guests are allowed access to those facilities. The hotel stay also includes breakfast. We have a restaurant on-site that also serves

lunch and dinner, but those meals are not included in your lodging fee.

Mr. Abrams: Okay, that's fine. What time are both check-in and check-out?

Receptionist: Check-in for you on Friday can be any time after 3:00 p.m. Check-out will be on Sunday before noon.

Mr. Abrams: Sounds great!

Receptionist: I am glad that I could help you today. Is there anything else that you need at this point in time?

Mr. Abrams: Would you like my credit card information now, or can I take care of that upon my arrival to the hotel's reception desk?

Receptionist: We can handle payment upon your arrival on Friday. We look forward to seeing you then!

Mr. Abrams: Thank you! I look forward to my stay.

Receptionist: Enjoy the rest of your week!

QUESTIONS

1) What is the name of the hotel where Mr Abrams plans on staying?

- a) Lincoln Hotels b) Washington D.C. c) Capitol Hotels d) Kennedy H.

- 2) For how long does Mr Abrams plans on staying at the hotel?
- a) One week b) Overnight c) Two nights d) Three nights
- 3) What kind of room does Mr Abrams requests to stay in?
- a) A double room without a balcony
b) A single room with a balcony
c) A single room without a balcony
d) A double room with a balcony
- 4) All of the following are amenities which the hotel offers its guests except:
- a) A swimming pool
b) A massage room
c) An exercise room
d) Free breakfast
- 5) At what time can Mr Abrams check into the hotel on Friday?
- a) After 3 pm b) Before noon c) Before 11 am d) After 1 pm
- 6) When does Mr Abrams plan on giving the hotel his credit card information?
- a) At the end of his stay
b) Upon his arrival at the reception desk
c) He wants to pay in cash
d) During the phone call