

CD 1-12  Listening 1

People are talking about different businesses. What do they dislike about each place? Listen and circle the correct letter.

1. a. the food <input checked="" type="radio"/> b. the service	3. a. the popularity <input type="radio"/> b. the prices	5. a. the prices <input type="radio"/> b. the service
2. a. the location <input type="radio"/> b. the prices	4. a. the service <input type="radio"/> b. the location	6. a. the clothes <input type="radio"/> b. the service

CD 1-13  Task 1

People are talking about different businesses. Listen and number the pictures.

A.



B.



C.



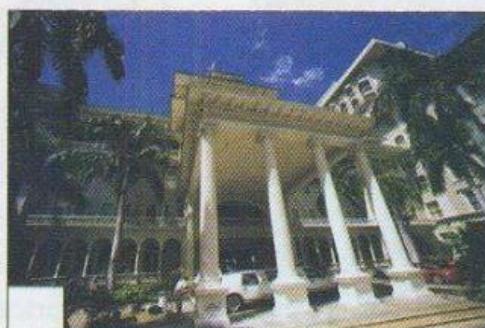
D.



E.



F.



CD 1-13 ► **Task 2**

Listen again. What do the people like about each business? Circle the correct letter.

1. a. the location
b. the service
c. the atmosphere

2. a. the prices
b. the facilities
c. the teachers

3. a. the staff
b. the speed
c. the prices

4. a. the atmosphere
b. the staff
c. the prices

5. a. the location
b. the prices
c. the size

6. a. the prices
b. the quality
c. the displays

Listening 3

CD 1-14 ► **Task 1**

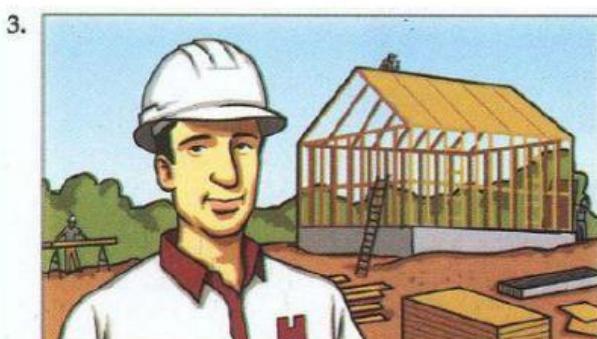
People are talking about businesses they own. What does each person think is most important? Listen and circle the correct letter.



a. the fish
b. the chefs
c. the service



a. the website
b. a good value
c. the speed



a. the speed
b. the prices
c. the quality



a. the displays
b. the quality
c. the prices

CD 1-14 ► **Task 2**

Listen again. What other important things do the people mention? Write the correct letter.

1. b a. the convenience
2. ___ b. the food
3. ___ c. the prices
4. ___ d. the quality



Dictation

CD 1-16 ► **Task 1**

Listen to the conversation. Write the missing words.

A: Do you want to go to the Century Fashions sale on Saturday?

B: I'd like to, but the salespeople there _____ professional.

A: I know what you mean. They're not very friendly, either.

B: Yeah, and some of the clothes are nice, but some of them are _____ quality.

A: That's true. I bought a sweater there last winter, and it _____ after I wore it twice.

B: Also, it _____ pay for things. The lines are always really long.

A: Then again, I did get my _____ there!