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Choose the correct words.

1. My phone didn't work for a week. The phone company _____ an apology and took \$20 off my bill. (accepted / denied / offered)
2. A friend of mine really loves to _____ compliments, but he never gives anyone else one. I don't understand why he's like that. (do / owe / receive)
3. Diane is always talking on the phone. She makes a lot of calls, but she rarely _____ mine. Maybe she never listens to her voice mail! (makes / offers / returns)
4. I need to _____ a favor. Could you please give me a ride to school tomorrow? My bike has a flat tire! (ask for / give / turn down)