English Year 4

Week 13 (30th March 2022)

Read the text and answer the questions.

Sara is a hotel desk clerk. This is her diary.

Wednesday
29th March 2022
11pm

Dear Diary,

I got to the hotel at 10am. The first thing I did was check some guests out. After that, it was quiet so I checked the room bookings for the night. The hotel was fully booked. It wasn't quiet for long! I spent the rest of the afternoon checking in guests. Most of them were tired from travelling and wanted to rest.

At 6.45pm one of the guests complained that their room wasn't clean and tidy. I called housekeeping and asked them to clean the room. I gave the guest a free drink voucher and said I was sorry. I went home at 10pm tired from a busy day. My feet were sore!

Comprehension Questions

1. What does Sara do for a job?
   _____
2. What time did Sara start work?
   _____
3. Why were some of the guests tired?
   _____
4. Why did Sara call housekeeping?
   _____
5. How did Sara feel when she had finished work?
   _____

LIVEWORKSHEETS