

Cambridge IELTS 15 Listening Test 02

PART 1

Questions 1 – 10

Complete the form below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Customer Satisfaction Survey

Customer details

Name: Sophie Bird
Occupation: 1.....
Reason for travel today: 2.....

Journey information

Name of station returning to: 3.....
Type of ticket purchased: Standard 4..... ticket
Cost of ticket: 5 £.....
When ticket was purchased: Yesterday
Where ticket was bought: 6.....

Satisfaction with journey

Most satisfied with: the Wifi
Least satisfied with: the 7..... this morning.

Satisfaction with station facilities

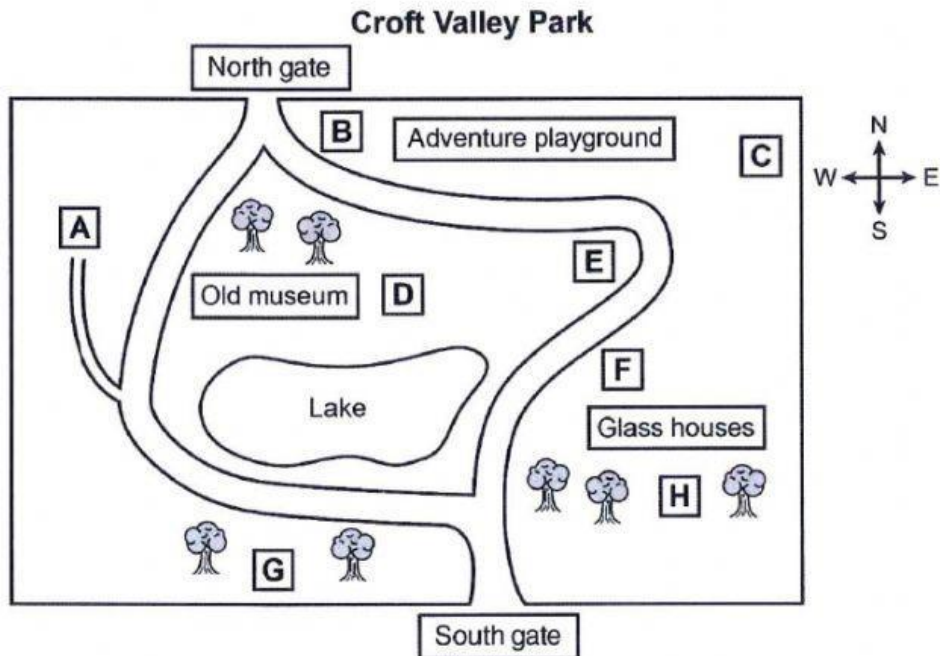
Most satisfied with: how much 8..... was provided
Least satisfied with: lack of seats, particularly on the 9.....
Neither satisfied nor dissatisfied with: the 10..... available

PART 2

Questions 11 – 16

Label the map below.

Write the correct letter, **A-H**, next to Questions **11-16**



- 11 café
- 12 toilets
- 13 formal gardens
- 14 outdoor gym
- 15 skateboard ramp
- 16 wild flowers

Questions 17 and 18

Choose **TWO** letters, **A-E**.

What does the speakers say about the adventure playground?

- A** Children must be supervised.
- B** It costs more in winter.
- C** Some activities are only for younger children.
- D** No payment is required.
- E** It was recently expanded.

Questions 19 and 20

What does the speaker say about the glass houses?

- A** They are closed at weekends.
- B** Volunteers are needed to work there.
- C** They were badly damaged by fire.
- D** More money is needed to repair some of the glass.
- E** Visitors can see palm trees from tropical regions.