

Hospitality industry: job roles



By Cikgu Igak

NAME: _____ DATE: _____

A person responsible for driving, parking, and retrieving guest vehicles to ensure a smooth and welcoming experience upon their arrival and departure.

waitress

a person, esp. a man, who waits on tables, as in a restaurant

porter

a hotel employee whose job is to assist guests by booking tours, making theatre and restaurant reservations, etc.

housekeeper

waiter

Kitchen manager

valet attendant

reception

concierge

a person employed to perform cleaning and vacuuming, sweeping, emptying trash cans, dusting shelves, cleaning windows, and mopping floors of a room in a hotel.

busser

a person employed to carry luggage and other loads in hotel

is a person who works in the restaurant and catering industry clearing tables.

a professional cook, typically the chief trained cook in a restaurant or hotel.

a person employed in a hotel to receive guests and deal with their bookings check in and out.