

BUSINESS MANAGEMENT

IB DIPLOMA PROGRAM

ORGANIZATIONAL STRUCTURE

1. A stage of the organizational structure which the personnel on it have equal status and authority.

Span of control

Level of hierarchy

2. One with many levels of hierarchy and usually narrow spans of control.

Tall (vertical) Structure

Flat (horizontal) Structure

3. The number of subordinates reporting directly to a manager

Span of control

Level of hierarchy

4. This is the route through which authority is passed down an organization.

Chain of command

Accountability

5. The obligation of an individual to account for his or her activities and to disclose results in a transparent way.

Appraisal

Accountability

6. An organization structure that creates project teams that cut across traditional functional departments .

Hierarchy structure

Matrix structure

7. Keeping all of the important decision making powers within head officer .

Centralization

Decentralization

8. A structure in which power and responsibilities are clearly specified and allocate to individuals

Matrix structure

Hierarchy structure

9. Removal of one or more of the levels of hierarchy from and organizational structure.

Delaying

Redundancy payment

10. The responder to a message by the receiver.

Internal communication

Feedback