

| Adding Info   | Never say!               | Disagreeing     | Checking Understanding | Interrupting          |
|---------------|--------------------------|-----------------|------------------------|-----------------------|
| Stating Facts | Focusing on Difficulties | Giving Opinions | Seeing both sides      | Pinpointing a Problem |

| Giving Opinions  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• In my opinion...</li> <li>• From my perspective/ point of view...</li> <li>• It's my sense that...</li> <li>• In my mind...</li> <li>• It seems to me / It appears to me...</li> <li>• I am convinced that...</li> <li>• I strongly/firmly believe</li> <li>• There is no question/doubt that...</li> </ul> | <p>It's well known that....<br/>     It's a fact that....<br/>     I'm positive that....<br/>     I'm absolutely sure that.....</p>  |
| <ul style="list-style-type: none"> <li>• Yes, but...</li> <li>• Excuse me but...</li> </ul>  | <ul style="list-style-type: none"> <li>• It seems to me that...</li> <li>• The real problem is...</li> <li>• It's quite clear that...</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Let me add another point...</li> <li>• Let me just add on what was just said...</li> <li>• I agree with what X said, but I'd like to add something...</li> <li>• Furthermore...</li> </ul>  | <ul style="list-style-type: none"> <li>• Please correct me if I'm wrong, but...</li> <li>• Could I ask a few questions to check my understanding of your position?</li> <li>• Could we go through that again?</li> </ul> |
| <ul style="list-style-type: none"> <li>• The argument falls apart/is weakened...</li> <li>• The main issue/problem as I see it...</li> <li>• Where I have difficulty with your notion(s) is/are...</li> </ul>  | <ul style="list-style-type: none"> <li>• I disagree/ completely disagree</li> <li>• I'm afraid that I can't quite agree</li> <li>• I can see your point, but...</li> </ul>   |

|  |   |
|--|---|
|  | <ul style="list-style-type: none"> <li>• I have some reservations about that point of view...</li> </ul>  |
|  |   |
| <ul style="list-style-type: none"> <li>• On the one hand...</li> <li>• One way of looking at it is...</li> <li>• Yes, but the flip side of the issue is...</li> <li>• You can't ignore...</li> </ul> | <p><a href="https://tenor.com/view/you-are-so-dumb-yo-u-are-really-dumb-dumb-stupid-gif-4200663">https://tenor.com/view/you-are-so-dumb-yo-u-are-really-dumb-dumb-stupid-gif-4200663</a></p> <p><a href="https://tenor.com/view/gordon-ramsay-idiot-sandwich-angry-mad-what-are-you-gif-4169547">https://tenor.com/view/gordon-ramsay-idiot-sandwich-angry-mad-what-are-you-gif-4169547</a></p> |