

LISTENING COMPREHENSION

A ▶ 2:13 LISTEN FOR MAIN IDEAS Decide if the guests are satisfied or not. Then explain your answers.

Room 586 Satisfied
 Not satisfied

Room 587 Satisfied
 Not satisfied

B ▶ 2:14 LISTEN FOR DETAILS Listen again and complete each statement.

Room 586 The guest wants someone to take away, bring up, and, and pick up

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