

**SECTION 2**      *Questions 11-20****Questions 11-15***

Complete the table below.

Write **NO MORE THAN THREE WORDS** for each answer.

TYPE OF HELP	EXAMPLES
FINANCIAL	<ul style="list-style-type: none"><li>grants</li><li>11 .....</li></ul>
12 .....	<ul style="list-style-type: none"><li>childcare</li><li>nurseries</li></ul>
ACADEMIC	<ul style="list-style-type: none"><li>13 .....</li><li>using the library</li></ul>
14 .....	<ul style="list-style-type: none"><li>individual interests</li><li>15 .....</li></ul>

## Questions 16-20

Complete the notes below.

Write **NUMBERS OR NO MORE THAN THREE WORDS** for each answer.

HELPLINE DETAILS	
Officer	Jackie <b>16</b> .....
Address	Student Welfare Office 13 Marshall Road
Telephone number	<b>17</b> .....
Opening hours	9.30am - 6pm (weekdays) <b>18</b> ..... (Saturdays) Ring or visit office for <b>19</b> .....
	N.B. At peak times there may be a <b>20</b> .....