

## Making an Appointment and Reservation

### Exercise 1

Fill in the blanks in the dialogue with the phrases provided.

- Ticket Seller : Ticket section, good morning.  
Caller : Hello. \_\_\_\_\_.  
Ticket Seller : What time, sir?  
Caller : \_\_\_\_\_.  
Ticket Seller : Sorry, sir. We're sold out.  
Caller : What about the next show?  
Ticket Seller : We still have a few seats left for 9p.m..  
Caller : \_\_\_\_\_. I will take three.  
Ticket Seller : What seats would you like, sir?  
Caller : Not too close to the screen, please.  
Ticket Seller : Yes, sir. I row 17. \_\_\_\_\_  
Caller : Rudi.  
Ticket Seller : \_\_\_\_\_  
Caller : R as in Roma, U as in uniform, D as in diamond, I as in India.  
Ticket Seller : See you tomorrow at the nine o'clock show, sir.  
Caller : Thank you.  
Ticket Seller : Your welcome.

May I have your name, please?

The seven o'clock show, please.

That's fine.

Would you spell that, please?

I'd like to make a reservation for tonight, please.