

FLUENCY (Do the exercises below.

A. Fill in the blanks and complete the dialogues.

1. A: Could I have a cup of tea, please?

B: Yes, of course.

2. A: I'd _____ a glass of milk, _____.

B: Here _____ are.

3. A: _____ I _____ a cup of coffee, please?

B: Certainly.

4. A: _____ like a ham sandwich, please.

B: _____ you _____.

B. Match the beginnings of sentences to the endings.

- | | | |
|------------------------------|---|--|
| 1. Would you come | • | • a. some new cutlery, please? |
| 2. Can I have | • | • b. to the non-smoking section, please? |
| 3. Could I move | • | • c. to my table, please? |
| 4. Could you bring | • | • d. me a discount? |
| 5. Would you mind turning on | • | • e. me another cup? |
| 6. Can you give | • | • f. the air conditioning |

READING (Number the conversation sections in the correct order.

- 1.
- | | |
|---|---|
| | That's £35, please. |
| | Yes, I'd like a ticket to Manchester, please. |
| 1 | Hello, madam. Can I help you? |
| | Thank you. |
| | Here you are. |

- 2.
- | | |
|--|---|
| | Thank you. That's £4.20 change. |
| | That's £15.80, please. |
| | Thanks. |
| | Here's £20. |
| | I'd like two cappuccinos and a latte, please. |