

1. **Tom** : Hello, Tom speaking.
Pelin : Hi, Tom, this is Pelin. Is your sister in?
Tom : Hang on a minute, please. I'll get her.
Mary : Hello, Pelin.
Pelin : Hi, Mary. Do you have a plan for this afternoon? I have two tickets for a concert. Would you like to come with me?
Mary : Sure. I'd like to. What time is it going to start?
Pelin : At 5 pm. Don't be late.
Mary : Good. So let's meet at 4:45.
Pelin : OK. Bye.

Find the sentence in the phone conversation that shows Pelin invites Mary.

- A) Is your sister in?
B) What time is it going to start?
C) Would you like to come with me?
D) Do you have a plan this afternoon?

2.



Find the sentence in the messages that shows Bill refuses the offer.

- A) I am sorry to hear that.
B) See you. Goodbye.
C) Not bad, thanks.
D) I would love to, but I can't.

- 3.
- I. All right. Goodbye.
 - II. Good morning. Can I speak to the manager, please?
 - III. I'm afraid, Mr. Smith isn't available now. Can I take a message?
 - IV. Good morning. Barclays Office. How can I help you?
 - V. Thanks. I'll call back later.

Put the phone conversation in the correct order.

- A) II-IV-III-I-V
- B) IV-II-III-V-I
- C) IV-III-II-I-V
- D) II-III-V-IV-I

4. **Erva** : Hello, it's Erva calling. May I speak to Lilly, please?

Nancy : I am sorry. She isn't available now. Would you like to leave a message?

Erva : No, thanks. I will call back later.

Find the sentence that shows Lilly can't talk on the phone at the moment.

- A) It is Erva calling.
- B) May I speak to Lilly, please?
- C) She isn't available now.
- D) No, thanks.

5. **Allie** : Hi, this is Allie calling. May I speak to Mr. Atik, please?

Bill : OK. He is in his office and available now. - - - -

What can Bill say to connect Allie to Mr. Atik?

- A) You can't talk to him now.
- B) Would you like to come?
- C) Don't disturb him anymore.
- D) I am putting you through.

6. **Samuel** : Hi, this is Samuel calling. Is Katie at home?

Mark : Hang on a minute, Samuel. I'll get her.

Samuel : Thanks.

Katie : Samuel? Is that you?

Samuel : Yeah, Katie. Are we going to the match tomorrow as we planned?

Katie : I'm afraid, we can't. My pen friend, Tim is coming tomorrow.

Samuel : Oh, that's too bad. I don't want go to the match alone. Shall we meet at the "Light Café" instead?

Katie : That sounds great. We'll wait for you there at 11 am tomorrow. Is that OK?

Samuel : Cool. See you!

Which one is suitable for the blank according to the dialogue?

Samuel - - - - .

- A) will meet Katie and Tim tomorrow
- B) will go to match tomorrow with Katie
- C) talked with Katie first
- D) likes going to match alone

7. **Sue** : Hello. Is that Mary?
Lee : No. She's out at the moment. I'm her brother, Lee. Do you want to leave a message to her?
Sue : Yes, please. Can you say that Sue phoned about the chess tournament? ~~I~~ try again later. Do you know what time she'll be back?
Lee : I think she will be here about an hour.
Sue : Thanks. Goodbye.
Lee : Goodbye.

Sue couldn't speak to Mary because - - - - .

- A) Lee phoned about the chess tournament
 B) Sue will be there about an hour
 C) Mary wants to leave a message
 D) Mary is out now

8.



Hulk



Sheila



Meg



Steve

Which one is FALSE according to the photos above?

- A) Hulk is dialing a number.
 B) Sheila is writing a memo.
 C) Meg is sending a text message.
 D) Steve is using the pay phone.

9.

Hi, Nancy. This is me, Frank.
 Thanks for your kind invitation. I'm really sorry, but I can't make it to your party on Sunday. I'm going to be out of the city. I will stay there for a week. Talk to you soon.
 See you.

Who left the message?

- A) Invitation.
 B) Nancy.
 C) Frank.
 D) The graduation party.

10. **Alex** : Hi.
Tina : Hello, Tina speaking.
Alex : This is Alex. Is Angela there?
Tina : I am sorry, she is not at home at the moment. Would you like to leave a message?
Alex : Oh, yes. I think she doesn't know the date of our fancy dress party. Can you please tell her that the party will be on Sunday?
Tina : Sure, I will tell her. Anything else?
Alex : No, thanks. Goodbye, Tina.
Tina : Bye.

This dialogue above is a/an - - - - .

- A) text message
 B) phone conversation
 C) memo
 D) radio frequency

