



Pre-Listening

Do this exercise before you listen. Write the correct word in the boxes below the picture.

cash	credit card	receipt
checkout	shop assistant	T-shirt

While Listening

Do this exercise while you listen

1. What size T-shirt does the customer want? ____
2. Does the shop have a medium size purple T-shirt? ____
3. What colour T-shirt does the customer try on? ____
4. Does the customer buy the red T-shirt? ____
5. How much does it cost? ____
6. Does the customer pay by credit card or with cash? _____

Post-listening

Roleplay



Client: Excuse me

Salesclerk: Hello Sir. May I help you

Client: Yes. Can I see that shirt on the top shelf please?

Salesclerk: Sure. Here it is.

Client: How much does it cost?

Salesclerk: 50 dollars.

Client: 50 dollars. That's too much.

Salesclerk: How about this one? It's on sale for only 35 dollars.

Client: I don't like that one.

Salesclerk: How about the one next to the black gloves? It's very similar to the one you like.

Client: That's nice. How much is it?

Salesclerk: 30 dollars.

Client: That'll be fine.

Salesclerk: Is this color OK, or would you like a different color?

Client: That blue one's fine.

Salesclerk: Do you need any more of these shirts?

Client: Yes.

Salesclerk: How many do you want?

Client: I'll take two more, a red one and a white