

# ONLINE SHOPPING



Read the sentences and decide if the statements are TRUE or FALSE.

1. When the price of a product is within your budget, it is affordable. **TRUE / FALSE**
2. But, when the price is cheaper than you expected, it is overpriced. **TRUE / FALSE**
3. A refund can take place if you buy a product that happens to be out of stock. **TRUE / FALSE**
4. The shipping fee is the cost you pay to get the products customized. **TRUE / FALSE**
5. 3D Secure is a protocol developed by payment providers to prevent unauthorized online transactions. **TRUE / FALSE**
6. Affiliates are agents who promote and sell their own products. **TRUE / FALSE**
7. Bulk Ordering is an order of individual products. **TRUE / FALSE**
8. A basket is a menu where you can review the products you want to buy before paying for them. **TRUE / FALSE**

Watch the video and decide if the statements are TRUE or FALSE.

1. You have more rights if you buy from a shop than you do if you buy online. **TRUE / FALSE**
2. Goods must be provided within 30 days of the date of your order, or by the date you agreed on. **TRUE / FALSE**
3. If you change your mind after signing up for an online service, you can get a full refund. **TRUE / FALSE**
4. If you buy something from an online auction you don't have the right to cancel your order if you change your mind. **TRUE / FALSE**
5. Once you have broken the seal on a music CD or DVD, you can't change your mind about buying it. **TRUE / FALSE**
6. The retailer should pay for returning goods you've ordered if the item is faulty. **TRUE / FALSE**