ONLINE SHOPPING

Read the sentences and decide if the statements are TRUE or FALSE.

1. When the price of a product is within your budget, it is affordable. TRUE / FALSE
2. But, when the price is cheaper than you expected, it is overpriced. TRUE / FALSE
3. A refund can take place if you buy a product that happens to be out of stock. TRUE / FALSE
4. The shipping fee is the cost you pay to get the products customized. TRUE / FALSE
5. 3D Secure is a protocol developed by payment providers to prevent unauthorized online transactions. TRUE / FALSE
6. Affiliates are agents who promote and sell their own products. TRUE / FALSE
7. Bulk Ordering is an order of individual products. TRUE / FALSE
8. A basket is a menu where you can review the products you want to buy before paying for them. TRUE / FALSE

Watch the video and decide if the statements are TRUE or FALSE.

1. You have more rights if you buy from a shop than you do if you buy online. TRUE / FALSE
2. Goods must be provided within 30 days of the date of your order, or by the date you agreed on. TRUE / FALSE
3. If you change your mind after signing up for an online service, you can get a full refund. TRUE / FALSE
4. If you buy something from an online auction you don't have the right to cancel your order if you change your mind. TRUE / FALSE
5. Once you have broken the seal on a music CD or DVD, you can't change your mind about buying it. TRUE / FALSE
6. The retailer should pay for returning goods you've ordered if the item is faulty. TRUE / FALSE

LIVEWORKSHEETS