



LISTEN TO THE RECORDINGS (P. 106) AND FILL IN THE 20 GAPS IN THIS SUMMARY WITH THE MISSING WORDS OR PHRASES.

1



4.15

PRESENTER Cities around the world are becoming more and more crowded as well increasingly full of traffic, and we tend to 1. _____ and _____ our amenities. Keeping everything functional is an 2. _____ problem for city rulers. In order to face this great challenge, major cities are looking to mobile technology solutions, in which there is a 3. _____ of products aimed at optimising city life.



Such is the case of the app 'click-and-fix', meant to communicate with your city 4. _____ services to let the city council if something is out of service so they can fix it 5. _____.

MICHELLE THORNTON explains when she's going along the street and sees something faulty, she can 6. _____ it, for instance, something which may have been 7. _____. So, she describes a smashed railing they can see for instance, which seems all 8. _____.

So, what she does is take a 9. _____, -the app knows her location- and when she sends it off, she gets a 'received' message. Later, she'll know if it's 'in process' or already 10. _____, so she feels involved as a citizen.

2



4.16

FRANK The app called *Trainspotting* helps him commuting and shows him when a train's 11. _____ and where it is because he doesn't trust the station 12. _____. So, it keeps him updated.

RITA talks about information screens 13. _____ the _____ which tell about your health, and which she finds especially useful the elderly. They can read your 14. _____ pressure, pulse, sugar levels, stress and similar stuff by tapping your finger on a 15. _____ and will later print it. As she tries, she feels her result is a 16. _____ but for her high stress level.

NICK discusses the *Strawberry Tree*, artificial trees 17. _____ around the city. Basically solar-powered phone 18. _____ points, shaped like trees, their 19. _____ has solar panels, which feed into batteries to charge your devices. It's free and very suitable for people like him, with the memory like a sieve: in his view, a real 20. _____.