

Business Management HL

HRM Unit Test

- 1. Teachable abilities or skills sets that are easy to quantify**
 - a. Soft
 - b. Hard skills
- 2. Division of company focused on recruitment, orientation, training, customers benefits and retention.**
 - a. True
 - b. False
- 3. Workers able to move different jobs and skills.**
 - a. Occupational mobility
 - b. Geographical mobility
- 4. Check the skills and qualifications of existing employees.**
 - a. Workforce audit
 - b. Workforce plan
- 5. Identify the workforce plan process.**
 - a. Forecast the number of suppliers
 - b. Forecast the number of staff
 - c. Forecast the budget required
 - d. Forecast the skills