

UNIT 6: LISTENING – TEACHER’S HANDOUT- ĐIỆN TỬ 4

Exercise 1: Listen to the conversation between two technicians and choose the correct answers for questions below.

1. What equipment seems to be in problem?

A. The computer B. The wire C. The phone

2. How many inches should the technician use for the equipment?

A. 1-2 inches B. less than 1 inch
C. which one is shorter than the one they have

3. Where does the conversation most likely happen?

A. At a meeting B. In an office C. At a street

Exercise 2: Listen to the conversation and answer the questions with NO MORE THAN 3 WORDS:

1. What is the problem of the laptop?
2. What is the main cause of equipment failure?
3. Where is the place of the incident?
4. How much will it be to repair the laptop?
5. How long has the customer had the laptop?

Exercise 3: Listen to the conversation and fill in the report form:

Product :	(1) _____
Manufacturer:	BELL
Model:	(2) _____
Age:	(3) _____
How did it stop working?	Suddenly stop working
Suspected problem:	(4) _____ circuit failure
Suggested action:	Bring it by the shop