Match the statements or questions with the responses.

1. Thank you.

2. I'm afraid he's not in.

3. May I help you?

4. I'll make sure he gets the message straight away

5. I'm afraid I got cut off.

6. Could I leave him a message?

7. My name is Anton Czrisinski

8. I'm sorry. Could you spell that, please

- Thank you. I really appreciate it.
- Yes, certainly. I'll just get a pen
- You're welcome.
- Yes, I have a question about your price list.
- That's OK. I'll call back later
- Yes, it's P-F-A-double F
- Oh, I'm terribly sorry about that. Let me put you through again.
- I'm sorry. I didn't quite catch that.

LIVEWORKSHEETS