

IELTS LISTENING PRACTICE: LABEL A DIAGRAM

SECTION 2 Questions 11–20

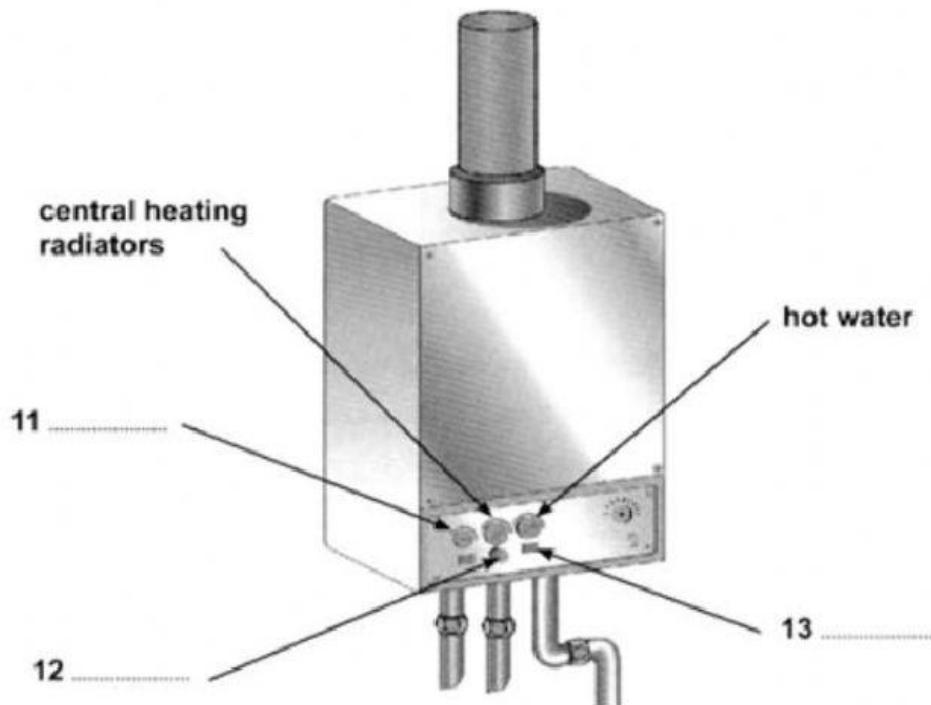
Questions 11–13

Label the diagram below.

Choose **THREE** answers from the box and write the correct letter, **A–E**, next to questions 11–13.

- A** electricity indicator
- B** on/off switch
- C** reset button
- D** time control
- E** warning indicator

Water Heater



SCRIPT:

Man: Hello?

Woman: Hi, It's Laura Carlton here. We've just arrived at the holiday flat, but I can't get the hot water and (1) _____ to work.

Man: Oh right! That's easy. Don't worry. In the upstairs cupboard, you'll find the water heater. You'll see three main controls on the left at the (2) _____ of the heater. The first one – the round one on the far (3) _____ - is the most important one for the heating and hot water. It's the main (4) _____ switch. Make sure it's in the "on" position. The switch itself doesn't light up, but the little square below will be black if the switch is "off". That's probably what's happened – it's got switched off by mistake. The middle one of these three controls – you'll see it's slightly larger than the first one – controls the radiators. If you feel cold while you're there and need the radiators on, this needs to be turn to (5) _____. The last of the three controls – the one on the right – is usually on about a number four setting which for the water in the taps is usually quite hot enough.

Below the heating controls in the middle is a small round (6) _____ button. If there isn't enough water in the pipes, sometimes the heater goes out. If this happens you'll need to press this button to (7) _____ the heater. Hold it in for about five seconds and the heater should come on again. Then there's a little square indicator under the third knob that's a kind of (8) _____ light. It'll flash if you need to reset the heater.

Woman: It sounds complicated...

Man: I'm sure you won't have any problems with it. There should be some more instructions on the side of the heater. Call me back if you can't make it work.

Woman: Okay.