

I AM WAITING TO COMPLAIN... - EXERCISES

Dopasuj początki zdań (1- 13) do ich zakończenia (a-m):

- | | |
|------------------------------|-----------------------------------|
| 1. My delivery is... | a) information about the problem? |
| 2. The price is ... | b) late. |
| 3. Can you... | c) regards. |
| 4. I look forward to... | d) technician say? |
| 5. I am writing to ... | e) for the problem you had. |
| 6. Best ... | f) the delivery? |
| 7. Did you try... | g) incorrect. |
| 8. What did the... | h) we speak to the technician. |
| 9. Can we get some more... | i) hearing from you soon. |
| 10. We are sorry again... | j) restarting it? |
| 11. Did the technician.. | k) change the part, please? |
| 12. We'll phone you after... | l) say sorry? |
| 13. Where did you send... | m) complain about our order. |

Uzupełnij zdania wyrażeniami z ramki:

packages time item resend
replacement stop damaged

1. When did the phone working?
2. Could you tell us what is suitable?
3. We can talk about a when our technician checks your phone.
4. The package is
5. One was missing.
6. Why were the damaged?
7. Can you the invoice, please?

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Podaj angielskie odpowiedniki podanych słów, a następnie znajdź je w wykreślanie poniżej

1. opóźniony _____
2. działać _____
3. dostawa _____
4. zamówienie _____
5. zepsuty _____
6. brakujący _____
7. paczka _____
8. wysłać _____
9. faktura _____
10. uszkodzony _____

D	E	L	D	D	Y	W	D	A	Z	W	O	R	K
W	A	F	N	Z	H	F	J	K	M	U	R	C	O
L	E	G	J	I	Y	S	K	Z	W	R	D	A	T
Y	A	I	A	K	D	D	E	L	I	V	E	R	Y
P	I	S	S	L	A	A	O	K	A	C	R	C	T
K	T	Y	F	E	N	M	M	I	L	R	F	J	F
F	U	N	B	I	P	A	C	K	A	G	E	Y	A
M	H	D	R	Y	U	G	Z	K	T	W	Z	Y	Z
I	N	V	O	I	C	E	R	K	E	U	W	G	N
S	M	Y	K	E	K	D	L	L	J	U	S	O	Y
S	P	S	E	N	D	G	I	U	Z	P	P	I	D
I	H	J	N	C	W	O	N	M	I	Y	J	A	G
N	O	U	T	J	C	U	G	E	I	Y	H	W	I
G	K	F	N	Y	W	Y	F	T	U	S	H	O	Y