



Activity:
Refund And Exchange Policies

I. Find and name the seven stores listed on the chart.

Store Refund and Exchange Policies

<p>Plug It In Full refund within 14 days for computers monitors printers digital cameras</p> <p>Most merchandise -- full refund within 30 days</p> 	<p>Beds and More Full refund on furniture within 90 days</p> <p>Full refund on mattresses within 60 days if they are not dirty not damaged</p>	<p>The Clothes Line No cash refunds</p> <p>All exchanges within 30 days of purchase</p>
<p>Mindy's Fashions Full refund within 30 days of purchase</p> <p>Merchandise must be unworn + undamaged</p> <p>Exchange only on sale items within 14 days of purchase</p> 	<p>Lucky 7 Full refund within 90 days of purchase</p> <p>Merchandise must be unworn unwashed</p>	<p>Sweet Home Full refund within 90 days for most merchandise</p> <p>60 days for furniture mattresses major appliances</p> <p>30 days for home electronics</p> <p>30 days for seasonal merchandise</p> 
	<p>Shopping Cart Full refund within 90 days of purchase</p> <p>CDs, DVDs, video games must be returned unopened</p> <p>clothing, shoes, accessories must be returned unworn, tickets attached</p>	



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3. Use the *Store Refund and Exchange Policies* chart to answer these questions.

1. I bought a computer at **Plug It In** on January 10th. Can I return it on January 30th?
_____ yes _____ no

Why or why not? *Full refund within 14 days for computers*

2. I bought a jacket at **The Clothes Line**, but it doesn't fit me. Can I get my money back?
_____ yes _____ no

Why or why not? _____

3. I bought some seasonal merchandise at **Sweet Home**. Can I return it for a full refund within 90 days? _____ yes _____ no

Why or why not? _____

4. My son played the DVD I bought him at **Shopping Cart**. He doesn't like it, but it's still in excellent condition. Can I take it back? _____ yes _____ no

Why or why not? _____

5. My dog jumped up on the new mattress I bought at **Beds and More** last month. Luckily, he didn't get it dirty. Will they take it back? _____ yes _____ no

Why or why not?

6. My sister bought a beautiful skirt for me at **Mindy's Fashions** two weeks ago, but it doesn't fit. Could I exchange it for another size? _____ yes _____ no

Why or why not? _____

7. My mother bought a dress at **Lucky 7** last week. She just wore it once, but she got a small mark on it. She washed it and now it looks beautiful. Can she return it? _____ yes _____ no

Why or why not? _____



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4. Write a check mark ✓ to answer these questions.

a) I can buy an mp3 player at **Shopping Cart**.

_____ yes _____ no _____ not enough information

b) I can get cash back at **The Clothes Line** if my merchandise is in good condition.

_____ yes _____ no _____ not enough information

c) I can return my digital camera to **Plug It In** within 30 days.

_____ yes _____ no _____ not enough information

d) I can get a full refund for most merchandise within 90 days at **Sweet Home**.

_____ yes _____ no _____ not enough information

