

**In pairs, write suitable phrases in the dialogues below. You may use the phrases given in the box below or use your own. Then, role-play it out. LS: 2.1.2**

**Dialogue 1**

Andrea: Good, morning. \_\_\_\_\_ (1)  
(To ask for assistance)

Shopkeeper: Certainly. What's wrong with it?

Andrea: There's a little tear at the seam. \_\_\_\_\_ (2)  
(To ask for a refund)

Shopkeeper: \_\_\_\_\_ (3).  
(To turn down the request but offer an alternative)

**Dialogue 2**

Robin: \_\_\_\_\_ (1)  
(To ask for a the favour)

Dad: What is it?

Robin: I want to buy a badminton racket but I'm RM20 short. \_\_\_\_\_ (2)  
(To ask for some money)

Dad: \_\_\_\_\_ (3). But you'll have to do extra chores to work it off.  
(To grant the favour)

**Dialogue 3**

Man: Hi! \_\_\_\_\_ (1)  
(To ask for the bill)

Waiter: Of course. (2 minutes later) Here's the bill. \_\_\_\_\_ (2)  
You'll get an extra 5% off if you do. (To suggest)

Man: Will I? \_\_\_\_\_ (3).  
(To affirm)

Waiter: Very good, sir.