CHỨC NĂNG GIAO TIẾP

Exercise 1: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "Thank you for taking the time to come here in person," "_____"
A. It's my pleasure.
B. I don't know what time that person comes.
C. I'd love to come. What time?
D. Do you have time for some gossip?

2. "I have a terrible headache." "_____"
A. Maybe I'm not going to the doctor's.
B. Not very well. Thanks.
C. Maybe you should take a rest.
D. Not bad. I'm not going to the doctor's.

3. "Do you want me to help you with those suitcases?" "_____"
A. Of course, not for me.
B. No, I can't help you now.
C. No, those arren't mine.
D. No, I can manage them myself.

4. "What does it cost to get to Manchester?" "_____"
A. It's interesting to travel to Manchester.
B. It depends on how you go.
C. I always go by train.
D. I don't like to go by train.

5. "_____" "Yes. Do you have any shirts?"
A. Could you do me a favour?
B. Oh, dear. What a nice shirt!
C. May I help you?
D. White, please.

6. "What's the best place to eat lunch?" "_____"
A. I'll have soup, please
B. There's a great restaurant at the corner of the street.
C. I usually eat lunch at twelve.
D. Twelve would be convenient.

7. "Maybe you can take a vacation next month." "_____"
A. Nothing special.
B. You're welcome.
C. It's very expensive.
D. I don't think so. I'm teaching all summer.

8. "What do you think of your new DVD player?" "_____"
A. I love it.
B. My brother gave it to me.
C. It was a gift from my brother.
D. I always put it there.

9. "How have you been recently?" "_____"
A. It's too late now.
B. Pretty busy, I think.
C. By bus, I think.
D. No, I'll not be busy.

10. "Do you need a knife and a fork?" "_____"
A. No, I'll just use a frying pan.
B. No, I'll use a chopsticks.
C. No, I'll just use a can opener.
D. No, I'll use a cooker.

Exercise 2: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "You're so patient with us." "_____"
A. Thanks, that's nice of you to say so.
B. Thanks. Have a nice trip.
C. I'm fine, thanks.
D. I know. I have trouble controlling my temper.

2. "Can I try your new camera?" "_____"
A. I'm sorry I can't. Let's go now.

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B. Sure. I'd love to.
C. Sure. But please be careful with it.
D. I'm sorry. I'm home late.

3. "_____" "Yes, about ten cigarettes a day."
A. Do you smoke?
B. What's the matter?
C. Anything else?
D. Well, you should stop smoking.

4. "How well do you play?" "_____"
A. Yes, I used to play tennis.
B. I don't play very often.
C. No, I don't play very well.
D. Pretty well, I think.

5. "_____" "No, nothing special."
A. Did you watch the live show last weekend?
B. Did you do anything speacial last weekend?
C. Did you have a great time last weekend?
D. Did you go anywhere last weekend?

6. "Didn't you go to the conference?" "_____"
A. No, I went there with my friends.
B. That sounds nice, but I can't.
C. Don't worry. I'll go there.
D. I did, but I didn't stay long.

7. "_____" "No, thank you. That'll be all."
A. What would you like?
B. It's very kind of you to help me.
C. Would you like anything else?
D. What kind of food do you like?

8. "What was the last present that you received?" "_____"
A. A fashion hat.
B. It depends on the situation.
C. Several times.
D. I think it's OK.

9. "Let me drive you home." "_____"
A. No problem.
B. Don't worry. I'm all right.
C. I usually drive home at five.
D. It's me.

10. "May I leave a message for Ms Davis?" "_____"
A. I'm afraid she's not here at the moment.
B. No, she's not here now.
C. She's leaving a message to you now.
D. Yes, I'll make sure she gets it.

Exercise 3: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "Your boss looks like the aggressive type." "_____"
A. Yes, he really wants to get ahead.
B. Yes, he's quite gentle.
C. Really? I've never seen him lie.
D. Right. He's so quiet.

2. "How can this dress be so expensive?" "_____"
A. Yes, it's the most expensive.
B. What an expensive dress!
C. You're paying for the brand.
D. That's a good idea.

3. "I get impatient when the teacher doesn't tell us the answers." "_____"
A. Yes, it's hard to think of the answers.
B. Yes, I wish she'd hurry up.
C. Yes, she should know the answers.
D. Yes, she speaks too quickly.

4. "Did you play tennis last weekend?" "_____"
A. It's my favourite sport.
C. Do you like it?

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B. I worked. D. Would you like to come with me?

5. "May I speak to the manager?" "_____"
A. He always comes late. He is not very well.
B. Thank you. Good bye.
C. I'm afraid he's not in. Can I take a message?
D. I'm afraid not. He works very hard.

6. "Where's the view? The advertisement said that this place has a great view of the sea." "_____"
A. It has good facilities. B. It's convenient to see it.
C. You can find it very convenient. D. You can see it from the back.

7. "Why did you turn the air conditioner on?" "_____"
A. I think it's bad condition. B. I can't see anything.
C. It's a little hot in here. D. It's a good idea.

8. "There's a baseball game tonight." "_____"
A. Great. Let's go. B. I'm not a real fan of hers.
C. Don't mention it. D. Thanks. I'd love to.

9. "_____" "Yes, I do. I like them a lot."
A. What do you think of tennis?
B. Do you like sports?
C. Do you prefer tennis or badminton?
D. How often you play tennis?

10. "_____" "No, I'm not. I feel awful."
A. How are you? B. Are you feeling OK?
C. Is there anything wrong? D. What's the matter?

Exercise 4: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "Where will you go on vacation?" "_____"
A. Probably to the beach B. The beach is nice, isn't it?
C. Probably I won't think of. D. I have a four-day vacation.

2. "_____" "I think the vase is broken."
A. Can I help you? B. Why is it so expensive?
C. What is it? D. What's wrong with it?

3. "What do you do for a living?" "_____"
A. I get a high salary, you know. B. I want to be a doctor, I guess.
C. I work in a bank. D. It's hard work, you know.

4. "I wonder if you could do something for me." "_____"
A. It depends on what it is. B. What's it like?
C. No, thanks. D. I'm afraid I won't come.

5. "Haven't you put an advertisement in the paper yet?" "_____"
A. I'm not sure. Really? B. I will, the first thing in the afternoon.
C. I'm with you there. D. I can get a paper for you right now.

6. "Have you noticed that the manager wears something green every day?" "_____"
A. I know. He's a good manager. B. Sure. He will do that.
C. I know. He must like green. D. He'd rather do that.

7. "_____" "No, I don't play the piano."
A. What kind of music do you like?
B. Do you play the piano?
C. Do you earn a lot by playing the piano?
D. What kind of music do you like?

8. "Excuse me. I'm your new neighbor. I just moved in." "_____"
A. Sorry, I don't know. C. I'm afraid not.

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B. Oh, I don't think so. D. Where to, sir?

9. "How about an evening riverboat tour?" "_____"

A. No, it's good to do so.

B. Actually I've never gone on an evening riverboat tour.

C. No, I've never gone on an evening riverboat tour.

D. Actually I've gone twice this week.

10. "Can you come over after the show?" "_____"

A. That would be nice. B. No, I didn't.

C. Please, go ahead. D. Why don't we go to the show?

Exercise 5: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "I think the pants are a little big." "_____"

A. Are they big enough? B. You should get a bigger pair.

C. Yes, maybe a little. D. Yes, they are not big at all.

2. "_____" "Yes, it's OK. But could you clean your room first?"

A. Would you like to go to Helen's party this weekend?

B. Can I go to Helen's party this weekend?

C. What time does Helen's party begin this weekend?

D. I don't like the noise at parties.

3. "How late will the bank be open?" "_____"

A. Its services are very good indeed. B. It is two blocks away.

C. It is not very far. D. It will be open until 6 pm.

4. "Will the maths teacher give us a test this week?" "_____"

A. I doubt whether it's easy. B. Yes, the test was difficult.

C. I don't think he will come. D. No, he probably won't.

5. "What does this thing do?" "_____"

A. I think it's a waste of money. B. It sure does.

C. It peels potatoes. D. I can use it well.

6. "_____" "Yes, I have a date."

A. Do you have any plans for tonight?

B. Can I have an appoinment with Dr. Adams?

C. What's the time, please?

D. Do you have any plans tonight?

7. "May I take my break now?" "_____"

A. No, you didn't break it. B. I think I need five minutes.

C. I'll be back in five minutes. D. Yes, of course.

8. "Do you support the proposal to build a new airport?" "_____"

A. No, not really. B. No, I like it.

C. No, I don't think you're right. D. Yes, I'm against it.

9. "Your job is pretty routine, then?" "_____"

A. Yes, sometimes it's a little boring. B. Yes, it's really exciting.

C. Yes, I love exciting work. D. Yes, it's different every day.

10. "_____" "Oh, but it's boring."

A. Don't you like the news? B. Would you prefer news to films?

C. I think you should watch the news. D. You often watch the news, don't you?

Exercise 6: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "I think the new resort will ruin the environment." "_____"

A. I'm afraid so C. I agree. It sounds nice.

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B. Don't you think so? D. Let's go there.

2. "_____" "OK. Where shall we go?"
A. Shall we go the jazz concert?
B. Have you done the shopping?
C. Oh, reading books and going shopping.
D. I want to go shopping.

3. "Would you mind sending those flowers to Mr. Brown?" "_____"
A. Sure, I'll do it now. B. I would if I were you.
C. He wouldn't mind. D. No, I can handle it myself.

4. "I've got two tickets for the show." "_____"
A. Oh, anything else? B. Thanks. I can afford the tickets.
C. That's great. When is it? D. Oh, let's go and get the tickets.

5. "Go two blocks and then you're there." "_____"
A. Excuse me. How can I get there? B. OK, thanks.
C. No, thanks. D. I'm sorry I don't know.

6. "Would you like to order now?" "_____"
A. Yes, I like beef steak. B. Yes, I'd like beef steak.
C. It's excellent. D. Yes, a table for five.

7. "_____" "Oh, really? Why?"
A. What do I do next?
B. When do you have class again?
C. You have a doctor's appointment at ten.
D. Our tomorrow's class has been canceled.

8. "Hi, I'd like some information about driving lessons." "_____"
A. I'm afraid I can't drive. B. Sure, could I have your name and address?
C. From 9 am to 5 pm. D. Sure, please do.

9. "I think golf is really great." "_____"
A. Do you? I think it's boring. B. Don't you believe so?
C. Neither do I. D. Almost every day.

10. "That was a boring book." "_____"
A. No, it's very boring. B. Yes, it was exciting.
C. It certainly was. D. I think it will be good.

Exercise 7: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "Guess what! I was just invited to the manager's house for dinner." "_____"
A. What's that? B. Oh, how nice
C. Well done D. Really? I don't think so.

2. "So how are things at school, Tom?" "_____"
A. Well, I can't agree with you. B. I was not good at it.
C. Oh, pretty good, actually. D. It's my pleasure.

3. "Do you fancy going to a movie this evening?" "_____"
A. I'm sorry. I don't know that. B. Not at all, go ahead.
C. Not so bad. And you? D. That would be nice.

4. "We've been here before." "_____"
A. Oh, have we? B. How nice!
C. How lovely! D. No, we didn't.

5. "Could I speak to Ann?" "_____"
A. This is Daisy speaking. B. Can I take a message?
C. Just a moment. I'm coming. D. I'm sorry. Ann's not in.

6. "Well, it's been nice talking to you." "_____"

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A. Yes, nice to have met you too.
B. Oh, yes. I'm afraid so.
C. Nice to meet you, too.
D. Have you been here long?

7. "Did you hear about the robbery the other day?" "_____"
A. Yes, it was great.
B. No, what happened?
C. Oh, no.
D. Oh, sure. Thanks.

8. "I don't think we should exercise late at night?" "_____"
A. Neither do I.
B. So do I.
C. I think so, too.
D. I don't, neither.

9. "Sorry, the manager is not here." "_____"
A. Can I take a message then?
B. Can I speak to the manager, please?
C. Can I leave a message then?
D. Would you like to leave a message?

10. "It was very kind of you to help me out, Paul." "_____"
A. I'm glad you like it.
B. Thanks a million.
C. That was the least I could do.
D. You can say that again.

Exercise 8: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "I hear The Golden Bride is a very good film." "_____"
A. Yes, it's very exciting.
B. No, I don't hear that.
C. Yes, it's boring.
D. No, I hear it, too.

2. "What would you like to do at the weekend?" "_____"
A. I like to do a lot.
B. I can't stand it.
C. I'd like to see a football match.
D. I don't like the weekend.

3. "What's the matter with your son?" "_____"
A. He went to London two weeks ago.
B. He's just graduated from university.
C. He's got a headache.
D. He did an experiment on a cure for the headache.

4. "What's the weather like in Vietnam now?" "_____"
A. It's sunny and hot.
B. It's summer now.
C. We have dry season and rainy season.
D. It often rains in spring.

5. Customer: "_____"
Salesman: " It's over there, next to desserts."
A. I'm sorry. I didn't buy the tea and coffee.
B. Can you help me? I can't carry the tea and coffee.
C. How much is a kilo of tea and coffee?
D. Excuse me, where's the tea and coffee?

6. "Can you come down and help me with my shopping?" "_____"
A. What are you doing?
B. I am coming.
C. Can't you buy me some stamps?
D. I am looking forward.

7. Mr. Simon: "What shall I do when I want to call you?"
Nurse: "_____"
A. Stay here and enjoy yourself.
B. You shall find the red button on the left.
C. Press the red button on the left.
D. I'd come every ten minutes.

8. "Would you like to meet Mrs. Gale?" "_____"
A. I don't know where she is living.
B. I'd love to.
C. I find it very interesting.
D. I can make an appointment with her.

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9. "Do you need any help?" "_____"
A. No, thanks. I'm too weak to lift this box.
B. No, thanks. I'm strong enough to lift this box.
C. Yes, thanks. I'm too strong to lift this box.
D. Yes, thanks. I'm weak enough to lift this box.

10. "_____" "That's all right. I can mend it."
A. I'm sorry about the dirt.
B. I'm sorry I broke the cup.
C. I do apologize for her rudeness.
D. It was all fault. I shouldn't have said that.

Exercise 9: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "Would you like another cup of coffee?" "____"
A. Me, too. B. It's a pleasure.
C. Very kind off your part. D. I'd love one.

2. "Would you like me to get you a taxi?" "_____"
A. Well. Let's see B. Yes, please, if it's not bother.
C. Yes, I see. D. That would be delightful. Thanks.

3. "How does this machine work exactly?" "_____"
A. What have you done to it? B. It's my pleasure
C. Certainly. D. It's very simple. I'll show you.

4. "Sorry, I'm late, Peter." "_____"
A. No, I wouldn't mind at all. B. Not on my account.
C. That's all right. D. Well, it's worth a try.

5. "Why don't you come over and see the new film with me?" "_____"
A. I'm afraid not. B. Great, I'd love to.
C. Sure. Please do. D. Wow! I didn't realize that.

6. "Do you like that advanced course you're taking, John?" "_____"
A. No, thanks. B. By and large, yes.
C. Not me. I'm still waiting. D. No, not everyone.

7. "Do you know where Paul is?" "_____"
A. Pardon, I don't know. B. I'm afraid I don't.
C. Why not? D. It's no use.

8. "Do you mind if I use your phone?" "_____"
A. Not at all. Help yourself. B. You can say that again.
C. Sorry, I have no idea. D. Certainly, it's true.

9. "Do you want me to turn up the heater?" "_____"
A. It's my pleasure. B. No, go right ahead.
C. No, it's quite warm here. D. Thanks. I'll be right back.

10. "Excuse me, can you tell me where I can catch a bus to London, please?" "_____"
A. Yes, please. B. Sorry, I'm new here myself.
C. Sure, go ahead. D. OK. Here's your ticket.

Exercise 10: Mark the letter A, B, C or D to indicate the correct answer to each of the following questions.

1. "You look nice in these blue jeans, Ann." "_____"
A. Don't mention it. B. Don't bother.
C. You can say that again. D. Thanks.

2. "I wonder if you could help me." "_____"
A. Don't mention it. C. I'll do my best. What's up?

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B. Really? How nice. D. No, what is it?

3. "You won the first prize, Jane." "_____"
A. You are very welcome. B. Congratulations!
C. You are kidding. D. Well done.

4. "Didn't you go to the cinema last night?" "_____"
A. Yes. I lost the ticket. B. Yes, I stayed at home.
C. No. It was too cold to go out. D. OK. That's a good idea.

5. "Well, I hope you enjoyed your meal." "_____"
A. Oh, absolutely delicious. B. Yes, that's right.
C. No problem. D. Yes, it's very interesting.

6. "Do you have the time, please?" "_____"
A. I'd rather not. B. Sure. I have plenty of time.
C. No, I haven't. I'm busy. D. Sorry. I don't have a watch now.

7. "Would you like to go to the cinema with me tonight?" "_____"
A. No, thanks. I'd better do it myself.
B. Thanks for asking. I just need an early night.
C. Why not? Staying at home is always what I want.
D. Are there any good programmes on TV tonight?

8. "How long will it take to finish that report?" "_____"
A. It's about 10 pages long. B. I agree. It's very long.
C. I'll report it to the manager. D. I'll have it finished by next week.

9. "What is Mary's new boyfriend like?" "_____"
A. He's from the next town. B. He's intelligent and humorous.
C. She likes him a lot. D. He likes tennis and baseball.

10. "It is very kind of you to invite us to your party." "_____"
A. No, thanks. B. Good idea, thanks.
C. OK. That's great. D. It's my pleasure.

Exercise 11: Choose the best answer to complete each of the following sentences.

1. "_____" "Yes, there's plenty of room."
A. How big is the new wardrobe? B. How much is the new wardrobe?
C. It's a big wardrobe, isn't it? D. What is the new wardrobe like?

2. "What did you send to Mr. Smith?" "_____"
A. I lent him a report. B. I wrote a report for him.
C. I sent him to the scene. D. I sent him a copy of the report.

3. "How would you like your tea?" "_____"
A. With milk, please. B. Thank you very much.
C. Yes, please. Thanks. D. It's fantastic. Thank you

4. "I'm sorry for being late." "_____"
A. Of course, not. B. That's for sure.
C. Yes, that's right. You can do it. D. You'd better no do it again.

5. "You stepped on my toes." "_____"
A. Really? I am glad.
B. I am sorry but I mean it.
C. Are you sure? Did you take any steps?
D. I'm terribly sorry. I didn't mean it.

6. "_____" "Really? What did he say?"
A. Is Tom the one who won the lottery?
B. Can you call Tom tomorrow?
C. Tom just went to California for a holiday.

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D. I ran into Tom on the way to work.

7. "You look great in the new dress." "_____"

A. That's fine. Thank you.

B. Yours is lovely, too.

C. You are welcome.

D. Of course not. You bet!

8. "Sorry to interrupt you but could I have a word here?" "_____"

A. Could you just wait until I finish?

B. Well, it's beyond my control.

C. Thank you for your listening.

D. It's none of my business.

9. "What do you think of football?" "_____"

A. I am crazy about it.

B. The football players are excellent.

C. It's none of my business.

D. It's beyond my expectation.

10. "_____" "Every two months."

A. When do you see your dentist?

B. How frequently do you see your dentist?

C. How much time do you see your dentist?

D. How long ago did you see your dentist?

Exercise 12: Choose the best answer to complete each of the following sentences.

1. "_____" "Unfortunately, I didn't."

A. Can you pick me up from the airport.

B. Can you do me favour? The suitcase is too heavy.

C. Did you install any anti-viruses software?

D. Have you bought any anti-viruses software?

2. "I had a great evening. Thank you." "_____"

A. Shall we go now?

B. It was not really.

C. I'm glad you came.

D. Did you enjoy enough?

3. "Have you checked your email today?" "_____"

A. No, I'll check it later.

B. No, it costs a lot.

C. All right. I'll do it for you.

D. Yes, it's getting extremely slow.

4. "When did you last meet Jane?" "_____"

A. We will meet again next week.

B. The first time was two years ago.

C. She was in Rome.

D. I don't remember.

5. "How far is the post office?" "_____"

A. It's quite old.

B. You'd better call a taxi.

C. It's being constructed.

D. It's quite slow. I think.

6. "You should have flown with the earlier flight." "_____"

A. Yes, I did.

B. Thank you very much.

C. Oh, dear. I'm sorry to hear that.

D. It was fully booked.

7. "_____" "I would love to. Thank you."

A. Would you like a cake?

B. Would you like to go to the new coffee shop with me?

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